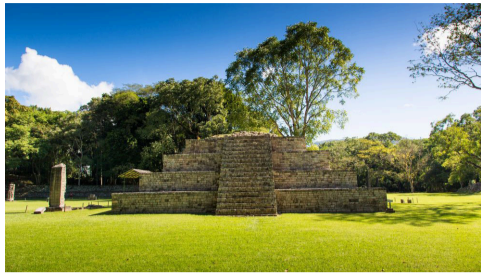




# CENTRAL AMERICA DISCOVERY, (ZGP)

Antigua to Panama City 28 Days, departing 11th October 2020



## TRIP OVERVIEW

**Trip Style:** Overlanding  
**Route:** Antigua to Panama City  
**Duration:** 28 Days  
**Transport:** US Style School Bus, Flight, Boat  
**Accommodation:** Comfortable Hotel 13 nights  
 Camping 3 nights  
 Multishare Hostel 5 nights  
 Basic Hotel 6 nights  
**Meals:** Breakfasts x 5, Lunches x 5, Dinners x 5

**Physical Challenge:** ● ● ○ ○ ○

Your itinerary may include easy-paced day walks, bike rides, and other activities that are not too strenuous.

**Lifestyle Challenge:** ● ● ● ○ ○

This trip has a bit of everything. Some areas that you travel through may be physically challenging; for example you may be at altitude some of the time and you may be camping for several nights. The pace of the trip can be tiring at times and some facilities will be basic. However there will also be plenty of time to relax and some comfortable accommodation.



# DAILY ITINERARY

## Day 1 - Antigua (11th October 2020)

**Border information:** if joining in Antigua, you will most likely enter Guatemala at Guatemala City La Aurora International Airport (IATA code: GUA).

There will be an important group meeting at 18:00 at the joining hotel - please look out at the hotel reception for a note from your leader with more details about this important meeting.

The rest of the day is free to explore the beautiful colonial city and its dramatic surroundings, and to take part in some optional activities. Please note that many of the options listed below will only be possible for those with extra time in Antigua before the start of your trip with us - please contact the Sales team if you would like to book pre-tour accommodation with us to have extra time exploring Antigua.

Accommodation: Posada La Merced A""

### Daily Activities

#### Optional Activities

Take a trek up to the famous active volcano of Pacaya near Antigua

Day trek: 59 USD

Visit the old Jesuit church of Santo Domingo an iconic building in Antigua and home to six fascinating museums

Visit: 48 GTQ

Visit the Choco Museum of Antigua learning all about the history of the culinary use of cocoa ever since the Mayan period

Entrance: 120 USD

Learn all about the culture and history of Antigua at some of its museums such as the Museum of Ancient Books and the Museum of Colonial Art

Visit: 30 GTQ

Take a tour of the nearby small village community of San Lorenzo and visit its schools and traditional handicrafts (only available on Tuesdays and Thursdays)

San Lorenzo Tour: 250 GTQ

Visit a traditional coffee plantation in the cool hills surrounding Antigua

Tour: 200 GTQ

## Day 2 - Cerro Verde NP (12th October 2020)

**Meals:** Lunch, Dinner

Today we will cross the border into El Salvador and drive to the stunning Cerro Verde National Park, where we will be surrounded by awe-inspiring volcanoes and countryside. In the morning we will take a guided trek up the nearby Santa Ana volcano (approximately 4 hours).

**Border information:** Exit Guatemala at Ciudad Pedro de Alvarado, enter El Salvador at La Hachadura.

### Daily Activities

#### Included Activities

Visit the spectacular volcanic landscape of Cerro Verde National Park one of El Salvador's gems

Included

### Day 3 - Suchitoto (13th October 2020)

**Meals:** Breakfast, Lunch, Dinner

After our trek up the volcano, we will take a short drive to the beautiful town of Suchitoto, where we will have a free afternoon to explore the town, with its cobbled streets and whitewashed houses, and to learn about the incredible work of the community centre in which we stay.

In Suchitoto we will stay in dormitory rooms at the Centro Arte Para La Paz community centre, which runs many programs for the local communities to build cultural identity, unity, teaching skills, self-sufficiency, environmental equality and a culture of peace.

#### Daily Activities

##### Included Activities

Trek up to the summit of Santa Ana El Salvador's highest volcano in the heart of Cerro Verde National Park

Included

Spend the night at the wonderful community centre of Centro Arte Para La Paz in Suchitoto which runs many workshops and projects for the locals in the area

Included

### Day 4 - Suchitoto (14th October 2020)

**Meals:** Breakfast, Lunch, Dinner

Today we will have a day to explore Suchitoto, have a guided walking tour of the town, head out on a sunset boat trip or take a day trip to San Salvador.

#### Daily Activities

##### Optional Activities

Take a sunset boat trip in Suchitoto

Boat: 10 USD

Enjoy a walking tour of Suchitoto town

Tour: 10 USD

### Day 5 - Copan (15th October 2020)

**Meals:** Breakfast

**Border information:** Exit El Salvador at Anguiatú, enter Guatemala at Anguiatú. Exit Guatemala at El Florido, enter Honduras at El Florido.

Today we will have a full day drive to return to Guatemala and then onwards to Honduras, arriving at the small village of Copán.

### Day 6 - Copan (16th October 2020)

Today we will have an included guided visit to the spectacular Mayan ruins of Copán, followed by a free afternoon to explore some of the other highlights in the area.

## Daily Activities

### Included Activities

Enjoy a guided tour of the magnificent ancient Mayan ruins of Copán

Included

### Optional Activities

Visit the Copán Butterfly Gardens a serene garden bursting with tropical plants and dozens of moths and butterflies flitting about!

Entrance: 115 HNL

Visit the Macaw Mountain Bird Sanctuary in Copán home to many rescued birds such as macaws toucans and kingfishers

Entrance: 200 HNL

Visit the beautiful old Mayan stone carvings of Los Sapos with fantastic views over the town of Copán

Entrance: 30 HNL

## Day 7 - Roatan (17th October 2020)

Today we will take a short drive to the town of San Pedro Sula and board a short local flight to Roatán, the largest of the famous tropical Bay Islands. On arrival we will transfer to the area of the West End Bay, where we base ourselves for our stay.

## Day 8 - Roatan (18th October 2020)

Today we will enjoy some free time to take part in the wealth of optional activities available on Roatán, and of course to relax and swim on the stunning Caribbean beaches here!

## Daily Activities

### Optional Activities

Head out scuba diving to the beautiful coral reefs off the coast of Roatán

Fun Dive: 50 USD

Go on a spectacular snorkelling trip around the highlights of Roatán such as the Blue Channel and St. Anthony's Key

Blue Channel: 30 USD

Rent sea kayaks to explore the magnificent Caribbean waters surrounding Roatán island

Kayak Hire: Free

Take an exciting zip lining course on Roatán island

Tour: 45 USD

Sail out on a deep sea fishing trip in the Caribbean waters near Roatán (price for the entire boat with a maximum occupancy of 4 passengers)

Fishing per boat: 90 USD

## Day 9 - Roatan (19th October 2020)

Relax on the beach or head out on some activities

### Daily Activities

#### Optional Activities

Head on an epic underwater expedition in a unique private submarine exploring the dark depths hundreds of metres under the surface of the ocean

300m dive: 500 USD

Head out on a guided tour of Roatán seeing some of the most beautiful spots on the island and learning all about its history

Tour: 65 USD

Go out horse riding across the stunning island of Roatán through its wonderful eco-system of cacti palms and orchids

Horse ride: 40 USD

## Day 10 - Lake Yojoa (20th October 2020)

**Meals:** Lunch, Dinner

Today we will start early to transfer back to Roatán's airport and catch our flight back to the mainland, rejoining our overland bus! We will then continue our journey east through Honduras to the beautiful countryside of Lake Yojoa.

## Day 11 - Somoto (21st October 2020)

**Meals:** Breakfast

Today we will cross the border into Nicaragua, we will head to the Somoto Canyon and stay in cabins near a village community.

## Day 12 - Leon (22nd October 2020)

This morning we will enjoy our canyon tour and then drive to the university town of León.

### Daily Activities

#### Included Activities

Take a half day tour of the Somoto Canyon, which includes walking, sightseeing, rock scrambling, wading, floating, swimming, boating, and jumping!

Included

## Day 13 - Leon (23rd October 2020)

Today we will have free time to explore the town's wonderful colonial architecture or to take part in the many optional activities available here.

### Daily Activities

#### Optional Activities

Head out on a horse riding trip in the stunning countryside near León including views of the impossibly-circular crater of El Hoyo volcano and the beautiful Asososca lagoon

Ride: 40 USD

Explore the stunning mangroves and wild sandy beaches of the Juan Venado Natural Reserve on a kayaking trip out of León

Trip: 35 USD

See the bizarre volcanic mud pools of San Jacinto near León

Trip: 18 USD

Visit León's many museums and galleries such as the world-class Ortiz-Gurdián art museum the Gallery of Heros and Martyrs and the Museum of Legends and Traditions

Entrance: 20 NIO

Head to the fantastic modern visitor centre at the world-famous Flor de Caña rum factory

Visit: 35 USD

Trek up the impressive active Telica volcano near León (please note that this is a fairly strenuous trek and you will need to be in good physical shape to participate - the trek usually takes about 6-7 hours)

Tour: 50 USD

Enjoy a fun and unique trip out to sand board down the ash slopes of the Cerro Negro volcano

Boarding: 30 USD

## Day 14 - Granada (24th October 2020)

Today we will take a short drive to Nicaragua's oldest city of Granada, a beautiful town which oozes with colonial charm! En route we will have an included visit to the traditional markets in the small town of Masaya, and witness the incredible active caldera of the nearby Masaya volcano (if its volcanic activity isn't too high).

### Daily Activities

#### Included Activities

Explore the traditional markets in Masaya village, famous for its local handicrafts

Included

Visit the dramatic crater rim of the active Masaya volcano between León and Granada

Included

See a fascinating workshop in the village of San Juan de Oriente demonstrating various local pottery-making techniques

Included

## Day 15 - Granada (25th October 2020)

Today we will have free time to explore the historic streets of Granada's old town, or take part in some of the myriad of optional activities that are available here.

### Daily Activities

#### Optional Activities



Visit the incredible San Francisco Convent and Museum in Granada, the oldest building in Central America dating from 1585

Entrance: 2 USD

Take a city tour around the spectacular buildings and atmospheric streets of the old colonial city of Granada

City Tour: 20 USD

Trek up the beautiful dormant volcano of Mombacho near to Granada exploring its rugged terrain and dwarf forests

Trek and Zip line: 55 USD

Learn about the cultivation of cocoa and its manufacture into chocolate at the Choco Museo in Granada

Chocolate workshop: 19 USD

Take a boat or kayak trip around the beautiful Isletas de Granada in search of the local birdlife and the magnificent views of the surrounding volcanoes

Short kayak trip: 25 USD

## Day 16 - Isla de Ometepe (26th October 2020)

This morning we drive to the small town of San Jorge on the shores of Lake Nicaragua, Central America's largest lake. Here we will board a ferry to the stunning volcanic island of Ometepe, where we base ourselves in the port village of Moyogalpa and enjoy free time to explore on arrival.

## Day 17 - Isla de Ometepe (27th October 2020)

Today we will have free time to explore and take part in optional activities such as the challenging trek to the summit of the Concepción volcano that dominates the island, or seeing some of the mysterious ancient petroglyphs that are dotted through the landscape.

## Daily Activities

### Optional Activities

Visit the mystical and serene emerald-green lagoon of Charco Verde

Price: 20 USD

Trek to the summit of the iconic Concepción volcano that dominates over the island of Ometepe (please note that this is a very strenuous trek that will only be possible for those with a high level of fitness and in good shape - the trek is over 1000m of ascent and descent on rugged terrain and will take between 9-12 hours).

Trek: 40 USD

Climb to the summit of the Madera volcano on Ometepe Island (please note that although this is an easier trek than up Concepción volcano it is still a very strenuous hike and you need to have a high level of fitness to complete it - the trek usually takes between 7-9 hours)

Trek: 42 USD

Learn about the fascinating history and geology of the island at the Ometepe Museum in Altagracia village

Entrance: 3 USD

Head on a guided walk around Ometepe and see some of the natural springs beaches and small villages on the island

Walks: 30 USD

Trek up to the stunning San Ramón waterfall in the forests near Madera volcano

Guided walk: 40 USD

## Day 18 - La Fortuna (28th October 2020)

**Border information:** Exit Nicaragua at Penas Blancas, enter Costa Rica at Penas Blancas.

Today we will take an early morning ferry back to San Jorge and drive to La Fortuna in Costa Rica, a stunning town under the shadow of the mighty Arenal volcano.

## Day 19 - La Fortuna (29th October 2020)

Today we will have a free day to take optional treks through the incredible surrounding volcanic landscapes or forest canopies, or get involved in many different adventure activities such as zip-lining, white-water rafting, and canyoning. La Fortuna is also famous for its outstanding hot springs, which we will have the opportunity to visit.

### Daily Activities

#### Optional Activities

Explore the breathtaking forests and volcanic landscapes of La Fortuna on several mountain biking trails in the area

Biking: 75 USD

Visit the hanging bridge courses through the rainforest canopies near La Fortuna

Bridges: 67 USD

Take an intense canyoning trip into the rugged gorges of the jungles near Arenal including several waterfall abseils

Lost Canyon: 100 USD

Learn all about the intricacies of Costa Rican cuisine on a cooking class in La Fortuna

Class: 45 USD

Learn all about the plants, animals, traditions, and agriculture of Costa Rica on a visit to the El Bosque Eco-Farm near La Fortuna

Farm: 45 USD

Explore the magnificent countryside and waterfalls around the Arenal volcano by horseback

Ride: 65 USD

Take a kayaking trip on Lake Arenal giving you the best views of the behemoth volcano of Arenal and an opportunity to spot many species of birds

Kayak: 65 USD

Take a fantastic white-water rafting trip on the Balsa or Sarapiquí rivers near La Fortuna, some of the best rafting areas in Costa Rica

Raft: 89 USD

Head out for an evening at the spectacular volcanic hot springs complex of Baldi near La Fortuna

Springs: 34 USD

## Day 20 - Monteverde (30th October 2020)



Today we will leave our overland vehicle behind and transfer by taxi and boat into the dense cloud forests and coffee plantations of Monteverde, a stunning area offering an incredible diversity of flora and fauna.

## Day 21 - Monteverde (31st October 2020)

Today we will have an included walk on the trails of the Monteverde Cloud Forest National Reserve, followed by a free afternoon to visit some of the town's highlights or enjoy some adventurous activities such as canyoning or horse riding.

### Daily Activities

#### Included Activities

Take a guided trek to explore the stunning forest trails of the Monteverde Cloud Forest Reserve learning all about the fascinating and beautiful ecosystem there

Included

#### Optional Activities

Visit the Bat Jungle exhibition in Monteverde learning all about the various bat species of the area from an expert guide

Entrance: 10 USD

Explore the incredible cloud forests of Monteverde at the tree-top level on a 3km canopy bridge circuit

Bridge course: 30 USD

Visit the fantastic Butterfly Gardens of Monteverde and learn all about the abundant bug-life of Costa Rica's cloud forests

Entrance: 10 USD

Learn all about the cultivation and processing of the world-renowned coffee of Costa Rica at one of the many incredible coffee plantations near Monteverde

Coffe tour: 35 USD

Take a spectacular canyoning tour near Monteverde including abseiling down 6 different waterfalls!

Entrance: 50 USD

Fly above the cloud forests and valleys of Monteverde on an exhilarating zip-lining course

Zip line: 50 USD

Take an exhilarating off-road quad biking trip around the stunning countryside of Monteverde (driving licence required)

Quad bike tour: 70 USD

Explore the magnificent Monteverde Orchid Gardens home to over 400 species of orchids found in the region

Entrance: 10 USD

Head out to the cloud forests of the Santamarias Reserve to explore the area by night when much of the elusive local wildlife comes out

Walk: 23 USD

Learn about Costa Rica's spectacular amphibians at the Monteverde Frog Pond

Entrance: 13 USD

Explore the stunning forests and banana plantations of Monteverde on a horse riding trip

Riding: 35 USD

## Day 22 - Manuel Antonio NP (1st November 2020)

Today we will continue by taxi to the small town of Tilaran, where we will rejoin our overland vehicle and drive to the spectacular beaches of Manuel Antonio National Park on the Pacific coast.

## Day 23 - Manuel Antonio NP (2nd November 2020)

Today we will have an included walk through some of the beautiful trails within park, learning all about its flora and fauna and immersing ourselves in the idyllic landscape. We will have free time in the afternoon to take part in some optional activities or relax on the wonderful beaches.

### Daily Activities

#### Included Activities

Take a guided walk through the stunning trails of Manuel Antonio National Park finishing at the world-class tropical beaches where you can swim and relax

Included

#### Optional Activities

Explore the rainforest canopy and its incredible wildlife and landscapes on a wonderful canopy bridge course near Manuel Antonio

Canopy: 30 USD

Explore the ocean on a catamaran sailing trip heading out in search of dolphins tropical fish and turtles and witnessing an unforgettable offshore sunset

Catamaran: 40 USD

Join a scuba diving trip to explore the reefs and underwater volcanic rock formations in the oceans near Manuel Antonio

Diving: 50 USD

Explore the stunning cattle ranches fruit plantations and palm trees of the countryside near Manuel Antonio on a horse riding trip

Horse riding: 30 USD

Head on an exhilarating guided jet ski trip on the Pacific Ocean near Manuel Antonio

Jet ski: 40 USD

Explore the mangroves of Manuel Antonio by boat or by kayak in search of rainbow boas crocodiles and various water birds

Boat trip: 20 USD

Take an exhilarating trip to the rainforests near Quepos to enjoy an incredible zip lining course

Zip line: 40 USD

Head out on a wonderful quad biking trip through the tropical countryside of Manuel Antonio and Quepos

Quad bike tour: 40 USD

Go on an incredible white-water rafting trip on the Naranjo and Savegre rivers near Manuel Antonio National Park

Rafting: 40 USD

Take a paddle-boarding lesson to explore the secluded beaches of Manuel Antonio National Park

Paddle boarding: 20 USD

Try your hand at surfing on a short lesson in Manuel Antonio National Park

Surfing: 10 USD

## Day 24 - Boquete (3rd November 2020)

**Border information:** Exit Costa Rica at Paso Canoas, enter Panama at Paso Canoas.

Today we will drive across the Panama border into the Chiriqui highlands, arriving at the town of Boquete.

## Day 25 - Boquete (4th November 2020)

On Today we will have a free day to take part in some of the many optional outdoor activities which the town is famous for, including the opportunity to take the strenuous trek to the 3,478m summit of Volcán Barú, the highest point in Panama.

### Daily Activities

#### Optional Activities

Trek up to the summit of Volcán Barú at 3478m the highest point in Panama - please note this is a strenuous trek and usually takes approximately 8-12 hours so you will need to be in decent physical condition to participate

Guided trek: 80 USD

Take a fascinating bird-watching trip into the Chiriqui Highlands one of the most abundant areas of birdlife in the Americas

Bird watching: 50 USD

Take a day trip out to Boca Brava on the Pacific coast where you can swim kayak snorkel and relax on some of the stunning beaches there

Day tour: 75 USD

Enjoy a fantastic short canyoning trip through the gorges of Gualaca near Boquete

Canyoning: 25 USD

Go on a half-day rock climbing trip to the basalt cliffs near Boquete one of Panama's best climbing destinations

Climbing: 45 USD

Head out on a tour of some of the fascinating coffee plantations around the Chiriqui Highlands near Boquete

Coffee Tour: 30 USD

Explore the spectacular Caldera Highlands around Boquete on horseback riding through rainforests and local farms and coffee plantations

Riding: 35 USD

Head out on a quad bike tour of the mountains, forests and coffee plantations near Boquete (driver's licence required)

Quad bike tour: 55 USD

Head out on an exhilarating white-water rafting expedition on the Chiriqui Viejo river near Boquete, one of the world's best rafting areas with 35 world-class runs to choose from

Rafting: 65 USD

Trek the famous Quetzal Trail through the cloud forests of the Chiriqui Highlands, or trek to various waterfalls in the rainforest

Quetzal Trek: 90 USD

Head on an excellent 12-line zip-lining course through the cloud forests near Boquete

Zip line: 65 USD

## Day 26 - Camino Real (5th November 2020)

**Meals:** Lunch, Dinner

Today we will continue to Chagres National Park and explore the Grandfather of the Panama Canal: the Camino Real, a cobblestoned road from the Caribbean to the Pacific through the rain forests of Panama, established as the transport route of gold and silver by Spanish conquistadors in the 16th Century. The Camino Real was rediscovered only recently, and we will visit and stay overnight at a community, which worked together with researcher Christian Strassnig to identify the original route of the Camino Real in the jungle.

At Alajuela Lake we take a dugout boat to observe remains of the Camino Real at the lakeshore, then we arrive at the community and we are warmly welcomed by the people who are inspired with perspective of sustainable development through community tourism. We have a typical Panamanian lunch and see then a presentation of authentic Panamanian folklore. In the morning we will undertake a hike on the Camino Real, see the original cobblestone and be fascinated by stories of the mule trains, gold and pirates.

### Daily Activities

#### Included Activities

Explore El Camino Real, the original route connecting the Pacific with the Caribbean

Included

## Day 27 - Panama City (6th November 2020)

**Meals:** Breakfast

After early morning coffee we can go for an optional bird-watching hike on a trail with plenty of tropical birds (free with local guides). At our return to the community we have a hearty breakfast. We will then take a hike on the trail. Afterwards it is time to say good-bye and we return by boat to our overland bus.

We will then drive to the Miraflores Visitor Centre at the world-famous Panama Canal, learning about its incredible role in shaping trade and world politics in the 20th century. After our included visit we will complete the drive to the capital, Panama City.

### Daily Activities

#### Included Activities

Visit the world-famous Panama Canal at the Miraflores Visitors' Centre, and learn all about the fascinating history of this controversial structure

Included

## Day 28 - Panama City - End Date (7th November 2020)

**Border information:** if you are finishing in Panama City, you will most likely exit Panama at Panama City Tocumen International Airport (IATA code: PTY).

Today is the end day for passengers finishing their trip in Panama City. Please note there is no accommodation included on the trip tonight - please contact your sales agent if you are interested in booking extra nights of accommodation in order to fully explore and take part in some of the optional activities listed below.

If you are continuing on to Cartagena with us, then your leader will assist you with airport transfers for your included flight - you will spend this night in a hotel in either Panama City or Cartagena (depending on the flight times and availability).

Accommodation:

## Daily Activities

### Optional Activities

Visit Panama City's Museum of Contemporary Art, one of the best collections of works by local artists in Panama

Entrance: 5 USD

See the Panama Canal Museum in the city centre, featuring excellent exhibits about the famous waterway

Entrance and Audio tour: 10 USD

Visit the phenomenal Biodiversity Museum in Panama City, a striking and iconic building containing a wonderful celebration of the flora and fauna of Panama

Entrance: 22 USD

## ITINERARY DISCLAIMER

The routes, activities and places visited described in these notes are intentions and are meant as a rough guide only. By their very nature, overland itineraries need to be flexible and the regions that we are travelling through are often unpredictable. We intend to follow the planned route but exact night stops and inclusions cannot be guaranteed and it sometimes happens that we decide to make a change to our planned itinerary. This may be for a variety of reasons; climatic, road or bureaucratic conditions may demand it. Changes to the itinerary may occur with little notice so please be prepared for modifications to your trip.

### Drive Times

Drive times are listed in the day-to-day itinerary. These are the approximate number of hours that the vehicle will be in motion, and does not include any time taken for coffee or lunch stops, border crossings, photo stops, activities en route, comfort breaks, shopping stops, toilet stops, etc. The times given are approximate estimates only and whilst given with the best of intentions, the drive times are heavily dependent on traffic, road conditions, weather, police roadblocks, and many other factors.

### Accommodation and Meals Included

The type of accommodation and included meals are listed for each day of the itinerary. These listings show our intention and on most departures the listings will be accurate. However due to the flexible nature of overland itineraries, climatic, bureaucratic or road conditions may demand changes to our listed intentions or groups may simply decide to amend the plans from time to time.

### Optional Activities

A selection of optional activities is listed in the day-to-day itinerary. This list is designed to be a helpful guide as to what is commonly available in each location, and is neither an exhaustive list, a guarantee that the activity is available, or an endorsement or recommendation. Certain activities may not be available on your particular visit and it may not be possible to do all the activities listed in the time available at each destination. It is recommended to give yourself extra time in your joining or ending city if you would like to participate in some optional activities there. Prices listed are for entrance only and do not include transport costs to and from the sites or local guides unless indicated. The prices are displayed according to our latest information and in the best faith, but prices do fluctuate due to exchange rates, season, numbers of participants, and simple increases from the operator, and therefore any prices listed are a guide only and cannot be guaranteed. If you partake in any optional activities, you do so at your own risk and it must be clearly understood that your participation is your own decision and does not form part of your contract with Dragoman. You may be required to sign/complete a waiver form or optional activity form for some optional activities. For more information around activity safety and insurance, please see the Essential Information document.

## EMERGENCY CONTACT INFORMATION

In the event of a real emergency once you have left your home country, please contact us on our out of office hours number. If you cannot get through on the phone, please leave a message with your name, reference number, contact details and a message with the help that you need and we will get back to you. Please bear in mind that real progress or action may not be possible until normal office hours, depending on the issue.

If your flight is delayed, please inform us as soon as you can and then make your way to the joining hotel as instructed in the Joining Point section of these notes.

**Out of hours Number: +44 (0) 7985 106564**

## A FEW RULES

We expect all group members to act respectfully towards our staff and other group members. Bullying will not be tolerated.

Engaging in commercial or exploitative sexual activities, committing acts of violence or threatening violence towards local people, other group members or any member of our staff is not allowed. Any customer engaging in such activities will be required to leave the trip immediately with no refund of the trip price.

You must at all times comply with the laws, customs, foreign exchange and drug regulations of all countries visited and conduct yourself in accordance with our responsible travel policy. Any customer found contravening such laws or regulations will be required to leave the trip immediately with no refund of the trip price.

Although we are aware that in some parts of the world taking, carrying or selling drugs, or carrying weapons may be legal, it is not acceptable for Dragoman customers and our tour leaders have the right to ask you to leave the trip immediately with no refund of the trip price if you are found to be engaging in such activities.

## ISSUES ON THE TRIP

While we always endeavour to provide the best possible holiday experience, due to the nature of travel and the areas we visit sometimes things can and do go wrong. Should any issue occur while you are on your trip, it is imperative that you discuss this with your group leader or our local partner straight away so that they can do their best to rectify the problem and save any potential negative impact on the rest of your trip.

We recognise that there may be times when your group leader may not be able to resolve a situation to your satisfaction. If this is the case please contact our customer relations department on [customer-relations@dragoman.co.uk](mailto:customer-relations@dragoman.co.uk).

You may also choose to provide details in your feedback questionnaire which we ask you to complete at the end of your trip, but we do ask you to be aware that it is very difficult for us to provide any practical help after the trip is complete.

## IMPORTANT NOTES

### OVERLANDING LIFESTYLE

Dragoman was founded in 1981, and has had many years of experience of leading overland trips across 4 continents. Overlanding is all about sharing a great travelling experience with like-minded people. On your trip you'll travel in one of Dragoman's purpose-built iconic expedition vehicles on an off-the-beaten-track adventure along rugged roads, experiencing the sights, sounds and smells of the world up-close. Your journey will be overland, sometimes across vast distances, so some long days spent driving are inevitable - but these will be interspersed with breaks of a day or two at a destination or activity.

On an overland journey, you are more than just a passenger and everyone gets involved setting up camp - we supply the tent but it's up to you to pitch it! As part of your trip, you will be assigned a truck job which could be collecting firewood or water, luggage loading, organising food, stores, etc. Like all great adventures, the more you put in the more you'll get out! For more details of how an overlanding trip works, please see the Essential Information document.

### SAFETY STANDARDS

We run adventure journeys in off the beaten track areas, which often have poor infrastructure. You should expect that some of these areas do not adhere to 'Western' safety standards. For more information, please see the Essential Information document

### MEDICAL ASSISTANCE IN REMOTE AREAS

We will be travelling to areas in remote locations where medical assistance will not be available, and communications may be sparse. We do not carry satellite phones on our regular trips. Therefore, if you have a medical condition such as a heart condition that would put you at risk, we would suggest that this is not the trip for you. Also, please be aware that should an emergency occur, there is likely to be a considerable delay in accessing medical care, and by joining our trip you accept this risk.

### VISAS, HEALTH, INSURANCE & MONEY

Before you travel there are vital things to consider such as:

- Any visas needed for your trip
- Any vaccinations needed (please consult your GP or travel clinic)
- Organising your local payment (the kitty)
- Buying travel insurance (insurance is compulsory to be allowed to join our trips)

For more information on these topics, please see the Essential Information Document.



GUATEMALA NOTES

PANAMA NOTES

EL SALVADOR NOTES

HONDURAS NOTES

NICARAGUA NOTES

COSTA RICA NOTES

Please ensure you have an up to date version of these notes. **These notes were printed on the 27th September 2020**