

## TURKEY & CAUCASUS EXPLORED, (TBT)

Istanbul to Baku 30 days, departing 16 Mar 2021



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## TRIP OVERVIEW

### Trip Style:

**Route:** Istanbul to Baku

**Duration:** 30 days

**Transport:** Overland expedition vehicle, Private bus, Overnight boat

20% 80%

**Accom:** Hotels, Hostels, Guesthouses, Wild Camps, Homestays

### Physical Challenge:

EASY HARD

Your itinerary may include easy-paced day walks, bike rides, and other activities that are not too strenuous.

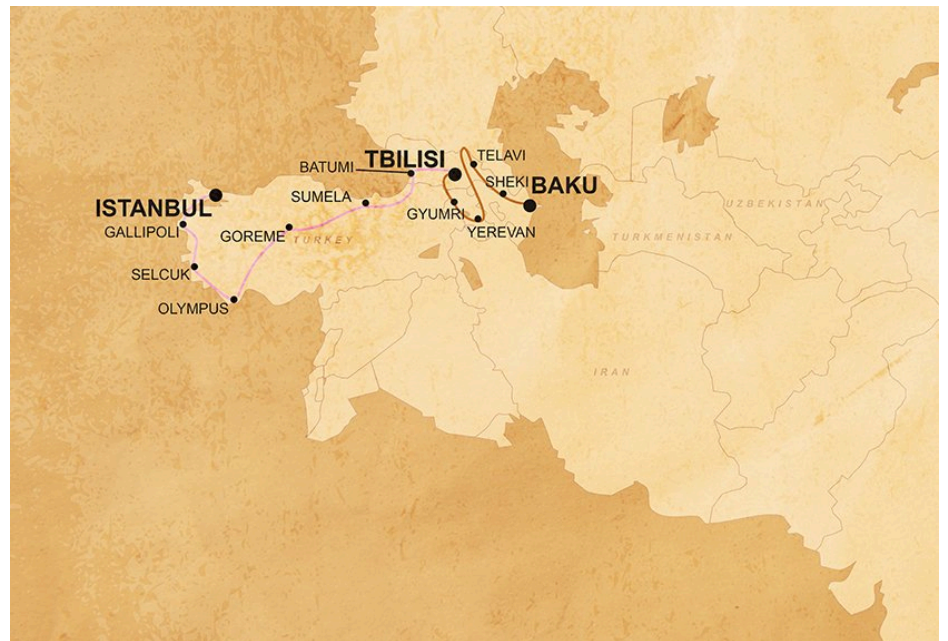
### Lifestyle Challenge:

EASY HARD

You may be camping some of the time but the pace of the trip is fairly relaxed and the facilities and road conditions are generally of a high standard.

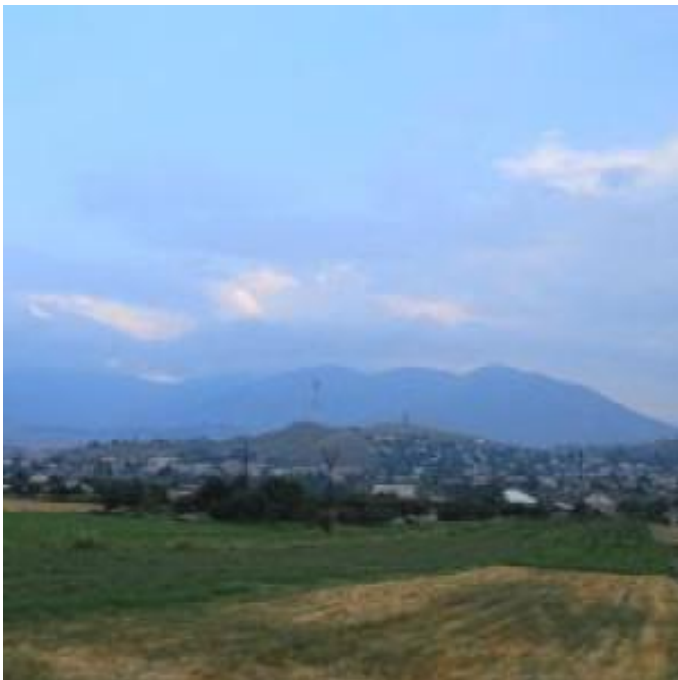
[Itineraries](#)  
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## ROUTE MAP



## COUNTRIES VISITED

### Armenia



Armenia is a small country connecting Europe and Asia. The country has a rich culture & ancient history dating back thousands of years. This is a destination where you will be awed by the thousands of historical monuments, delighted by the dramatic landscapes and welcomed by the locals providing traditional hospitality and

### Azerbaijan



Azerbaijan is a fascinating and rarely-visited country on the western shore of the Caspian Sea. The country has an incredibly rich history, including a tumultuous series of Turkish, Arabic and Persian invasions, which makes it a melting pot of different peoples and religions today.

We travel through this wonderful country, visiting the ancient petroglyphs of [Gobustan](#) and the old town of Sheki as well as the buzzing capital of Baku on the coast of the Caspian.

delicious healthy food.

## Georgia



Georgia is a mountainous country in the southern Caucasus range - it is a wonderfully-scenic region with famously warm and welcoming people. As a strongly Orthodox Christian country, Georgia has some of the most historic Christian monuments on the planet. The age and condition of the churches and monasteries, many dating back to the 5th Century CE, is staggering.

### GREAT THINGS COME IN SMALL PACKAGES

Being such a small country it is possible to see and do a great deal in a short time and yet, because of its geographical and cultural isolation from the West, it is seldom visited by Western travellers.

Our trips take in some of the country's best highlights, such as the stunning Prometheus Caves, the birthplace of the infamous Soviet dictator Josef Stalin, the spectacular mountain town of Stepantsminda, and the wineries and hospitality of [Telavi](#).

## JOURNEY ALONG THE SILK ROAD

Our overland adventure tours to this region also include journeys through Turkmenistan, Georgia & Turkey, calling at historic Silk Road destinations including Ashgabat and Tashkent. You can even travel as far as [China](#) from Istanbul for an epic overland trip of a lifetime!

## Turkey



## TRAVEL THE SILK ROAD FROM ISTANBUL

Turkey is a rapidly-modernising secular state - it has its religious roots firmly entrenched in Islam, however the religion does not dominate the culture as it does in some of Turkey's neighbours. The Turks are friendly to visitors, the cuisine is a savoury surprise, and the cities are dotted with majestic old buildings. Turkey's topography ranges from Mediterranean coast to the high rugged mountains of Eastern Turkey. The country combines stunning scenery, immense history and wonderful beaches.

Turkey's largest city is the [exotic land of Istanbul](#) - once the Byzantine capital of Constantinople, and then the centre of the Ottoman Empire, Istanbul is a bewildering city packed full of archaeological sites and culture. It is home to the fabulous Blue Mosque, Hagia Sophia, and the Topkapi Palace. There are restaurants, galleries, bars and clubs that scatter across the city, and of course home to the bewildering Grand Bazaar and

several traditional Turkish bath houses.

### CAPPADOCIA'S 'FAIRY CHIMNEYS'

In the heart of Cappadocia is the town of [Göreme](#). Known as the Enchanted Valley, this is a fantastic region of cones, needles and columns fashioned by nature from erosion of the rock. It is honeycombed with caves scooped out to make churches and dwellings that are known as fairy chimneys and castles.

The most interesting are the rock chapels and frescoes of Göreme, the monastic complex of Zelve and the fairy chimneys of Avcilar. Nearby are the remains of underground cities used by the Early Christians to avoid persecution, the most extensive of which housed up to 50,000 people at any one time.

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## DAILY ITINERARY

### Day 1: Istanbul ( Tue 16 Mar )

**Border Information:** If joining in Istanbul, you will most likely enter Turkey at Istanbul Ataturk Airport (IATA code: IST).

There will be a pre-departure meeting at 10.00am - on arrival please look out for a note from your leader with more information about this important meeting. If you are travelling beyond Tbilisi, your tour leader will need to carefully check your visa situation for your entire trip.

The afternoon will be free to explore the many sights of the incredible exotic city of Istanbul, including the Grand Bazaar, the Bosphorus River, Hagia Sophia and the phenomenal Blue Mosque!

In Istanbul we will stay in dorm accommodation in a fantastic hostel with good facilities, which is a 5 minute walk from the Blue Mosque.

Please note that many of the options listed below will only be possible for those with extra time in Istanbul before the start of your trip with us - please contact the Sales Team or your Sales agent if you would like to book pre-tour accommodation with us to have extra time exploring Istanbul.

*\* Important note - do not bring any medicines containing tramadol, codeine, temazepam, morphine or opiates to Central Asia. These are illegal in all circumstances in most of Central Asia and you will risk arrest. If in doubt about a particular medicine, please do not bring it. See the notes at the bottom for more details. \**

Hotel for the night: Orient Hostel

**Orient Hostel**

Akbiyik Caddesi No.13

Sultanahmet



Istanbul  
Turkey  
Tel - +90 212 517 9493

### Activity

### Approximate Cost

Visit the incredible Byzantine cathedral of Hagia Sophia, built in the 6th century

TRY 25

Explore the atmospheric underground Basilica Cisterns, built by the Byzantines in the 6th century

TRY 20

Explore the majestic Topkapı Palace, the huge palace of the Ottoman Sultans for over 400 years

TRY 35

Explore the phenomenal Blue Mosque, built by the Ottoman Sultan Ahmed I - a stunning icon of Istanbul

Free

See the splendour of Istanbul from a boat trip on Bosphorus Strait, which marks the boundary of Europe and Asia

USD 17

Explore the colossal markets of the Grand Bazaar - once the centre of all trading between Europe and Asia, and the most visited tourist attraction in the world

Free

Visit the Çemberlitas Baths, a traditional Turkish Hammam, for a bath and massage!

USD 20

### About Istanbul:

Istanbul is the only city in the world to straddle two continents, so it will come as no surprise that this vast metropolis is home to a beguiling mix of different cultures and traditions, blending the influences of both east and west.

The city has a rich and intriguing history; originally founded by Greek settlers over 2000 years ago, Istanbul originally went by the name of Byzantium, later renamed Constantinople by the Romans who made it the capital of their eastern empire. The Ottomans took control in 1453CE and renamed the city Istanbul, making it their capital.

Today the city is the largest in Turkey, a bustling mega-city with a population of over 12 million people in total. The old town is a good place to start your explorations. The Grand Bazaar is a paradise for souvenir hunters and you may well find yourself drinking tea with the shopkeepers whilst haggling over prices - it is often thought to be the most-visited tourist attraction in the world! Then there's the



Topkapı Palace and Harem, Istanbul's iconic Blue Mosque and the incredible ancient church of Hagia Sophia. The Archaeological Museum which contains the tomb of Alexander the Great is also worth a look.

After all that sightseeing, take a stroll down to the waterfront and maybe take a boat ride up the Bosphorus - this is a great relaxing way to experience the city from a different angle, with excellent views of the minarets and towers that give the city its distinctive skyline. You might also like to visit an authentic Turkish bath, where attendants will pummel your body as though it was a lump of meat and walk over your back as a form of massage!

## Day 2: Gallipoli Peninsula ( Wed 17 Mar )

This morning following breakfast we will depart Istanbul and begin our journey to the shores of Gallipoli.

After lunch we will get an insight into what happened between the ANZAC, Allied and Turkish forces during the first World War and have a guided tour of the Battlefields and Anzac Cove.

Estimated Drive Time - 5-6 hours

Tonight we will stay in a local hostel in Ecebat

### Activity

Pay your respects to the fallen at Gallipoli on a guided tour through the battlefields.

### Approximate Cost

Included in Kitty

### About Gallipoli Peninsula:

The Gallipoli Peninsula

## Day 3 to 4: Troy, Selcuk ( Thu 18 Mar to Fri 19 Mar )

Today we will cross the Dardenelles by ferry and head to Helik where we will do a short tour of the Troy Ruins.

We will then continue onto Selcuk where we will be staying for two nights. In the evening we will have free time to explore the area or simply relax in one of the many cafes or tea bars which are great for people watching.

The second day we will spend the day exploring the Ephesus Ruins and Terraced Houses.

Estimated Drive Time 7 - 8 hours

For the next two nights we will stay in a local hostel

### Activity

Guided tour around the ancient ruins of Troy

### Approximate Cost

Included in Kitty



Walk the marbled streets of Ephesus, one of the best preserved ancient cities.

Included in Kitty

Guided Tour of Ephesus Ruins and the Terraced Houses

Included in Kitty

**About Troy:** We stop at Troy on the Aegean coast. Destroyed and rebuilt in its chequered history, it is one of the most famous of the ancient cities. A replica of the Wooden Horse reminds us of the many fables written about Troy.

### Day 5: Pamukkale ( Sat 20 Mar )

Following breakfast we will drive inland towards the small village of Pamukkale.

After lunch we will have free time to visit the thermal hot springs and traverse through the travertine pools and terraces.

Estimate driving time 3 - 4 hours

Tonight we will either camp near the village or stay in a local hotel

#### Activity

#### Approximate Cost

Admire the brilliant white travertine terraces and submerge yourself in the warm mineral rich pools and hot springs

TRY 35

#### About Pamukkale:

Pamukkale is a Unesco World Heritage Listed site.

### Day 6 to 7: Olympos ( Sun 21 Mar to Mon 22 Mar )

Today we continue our drive south and aim to reach the popular beach town of Olympos by lunchtime.

We will have free time in the afternoon to relax or explore the local area.

Estimate Drive Time 5 - 6 hours

On the second day there will be plenty of time to explore and participate in optional activities, in the evening we will walk up to the Chimera Fire Mountain and toast some marshmallows

Tonight we will stay in a basic guesthouse

#### Activity

#### Approximate Cost

Hike up Chimera Mountain and witness the natural phenomenon of never ending fires emerging from the rocks.

TRY 7



Half day Sea Kayaking adventure exploring the many different caves and beautiful coastline of the Southern Turkish Coast. EUR 15

**About Olympos:**

Located on the along Turkey's Lycian Coast the small village of Olympos is a

**Day 8: Egirdir ( Tue 23 Mar )**

After breakfast we will leave the beachside town of Olympos and make our way north.

We will have an included visit of Termessos on the way before continuing our journey towards Egirdir where we will find a good spot to bush camp for the night.

Estimated Drive time 6 - 7 hours

Tonight we will wild camp near Egirdir

**Day 9 to 10: Göreme ( Wed 24 Mar to Thu 25 Mar )**

We have an early start this morning to reach the small enchanting town of Goreme in the heart of the Cappadocia mountians.

In Goreme we will stay in a well-equipped hostel - please note that dorm beds are generally used here.

Estimated Drive Time 6-7 hours

We now have a full day to explore Goreme, including a guided tour of the enchanted valley of Cappadocia. There will also be an opportunity for a magical optional balloon ride over the valley during your time here.

<b>Activity</b>	<b>Approximate Cost</b>
Take a hot air balloon flight over Cappadocia	USD 180
Guided tour of Cappadocia and underground troglodyte cities and caves	TRY 5
Explore the ancient pre-iconoclastic Byzantine rock monastery of Zelve	TRY 15
Explore the Early Christian underground cities of Derinkuyu or Kaymaklı, used as a	Included in Kitty



hiding place from persecutions for centuries

Walk through the beautiful ancient valley of Ihlara, containing the beautiful rock-hewn churches built by the Cappadocian Greeks during the Byzantine era

Included in Kitty

Discover the ancient techniques of Cappadocian pottery at the village of Avanos

Free

### About Göreme:

Göreme is a small town in the heart of Cappadocia in Turkey. Known as the Enchanted Valley, the cones, needles and columns fashioned by nature here form a unique and surreal landscape. The area is riddled with caves, scooped out of the rock to house churches and dwellings that are known as fairy chimneys and castles. Perhaps the most interesting are the rock chapels and frescoes of Göreme, the monastic complex of Zelve and the fairy chimneys of Avcılar.

Nearby you can also see the remains of a number of underground cities, the most extensive of which housed up to 50,000 people at any one time. These cities were used by the early Christians, and could be closed in the event of an invasion and the population kept safe below ground until the invaders departed.

More modern attractions include a local winery and the workshops of local craftsmen who produce skilled onyx carving and pottery. In Ürgüp, near Göreme, you can also enjoy a traditional Turkish bath, sip tea while playing backgammon with the local men, or enjoy a walk through the unique scenery.

We can also arrange a group evening out perhaps to one of the underground nightclubs hollowed out of the soft rock. Entertained by local Cappadocian folk dancers, you can sample traditional foods washed down with some of Turkey's excellent wines, beers and of course raki.

### Day 11: Zara ( Fri 26 Mar )

Today we continue our journey east with a full day's drive towards the Sumela monastery.

We will break the journey with a wild camp near Zara or the village of Alucra.

Estimated Drive Time - 7-8 hours.

### Day 12: Sumela ( Sat 27 Mar )

Today we will reach the awe-inspiring Sumela Monastery near the town

of Macka, which we will visit in the afternoon.

We will camp overnight in a campsite near Sumela if conditions allow. In cold weather we may opt to stay in a local hotel in Macka or Trabzon.

Estimated Drive Time - 5-6 hours.

#### **About Sumela:**

Set in the cliffs is the beautiful monastery of Sumela, which was founded in 386 CE during the reign of the Roman Emperor Theodosius I. The monastery clings to a sheer rock wall high above evergreen forests and a rushing mountain stream.

### **Day 13: Batumi ( Sun 28 Mar )**

**Border Information:** Exit Turkey at Sarp, enter Georgia at Sarpi.

This morning we will continue to the border and cross into Georgia, reaching the port town of Batumi.

In Batumi we will stay in a comfortable hotel.

Estimated Drive Time - 5-6 hours.

#### **Activity**

#### **Approximate Cost**

Visit the Batumi Archaeological Museum, home to many historical exhibits found in excavations in the area	GEL 2
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#### **About Batumi:**

Situated on the Black Sea coast, Batumi has the feel of a resort town, nicely situated between the sea and the green hills. It is a great place to relax, and there are plenty of cafes where you can enjoy a Turkish coffee and watch the world go by.

### **Day 14: Kutaisi ( Mon 29 Mar )**

After a relaxing morning, we leave the port town of Batumi behind us and make our way to the ancient town of Kutaisi. This afternoon we will visit the medieval Bagrati Cathedral and the Gelati monastery.

In Kutaisi we will stay in a local hotel or a family-run guesthouse.

Estimated Drive Time - 3-5 hours.

#### **Activity**

#### **Approximate Cost**

Explore the colossal and awe-inspiring Prometheus Caves near Kutaisi	Included in Kitty
Visit the beautiful 11th-century Bagrati Cathedral, a symbol of the city of Kutaisi	Free
Explore the incredible 11th-century monastery complex of Gelati, near Kutaisi (if time allows)	Free

### About Kutaisi:

Kutaisi is one of the cradles of Georgian civilisation and the people here are renowned for their hospitality. Kutaisi is home to the Bagrati Cathedral which sits high on a hill overlooking the town. This immense building was started by Bagrat III in 1003 CE - it is in a state of ruin, but is still an impressive Christian monument.

## Day 15: Tbilisi ( Tue 30 Mar )

**Border Information:** if joining in Tbilisi, you will most likely enter Georgia at Tbilisi International Airport (IATA code: TBS).

There will be a pre-departure meeting at 6.00pm - please meet at the joining hotel reception at this time. Please do not be alarmed if there is no note from your leader on arrival, as this is often a travelling day for the crew and they will not arrive until about 4.00pm.

Please note that many of the options listed below will only be possible for those with extra time in Tbilisi before the start of your trip with us - please contact the Sales Team or your Sales Agent if you would like to book pre-tour accommodation with us to have extra time exploring Tbilisi.

In Tbilisi we will stay in a comfortable hotel with good facilities.

*\*Important note - Please do not bring any medicines containing tramadol, codeine, temazepam, morphine or opiates to Central Asia. These are illegal in all circumstances in most of Central Asia and you will risk arrest. If in doubt about a particular medicine, please do not bring it. See the notes at the bottom for more details.\**

Hotel for the night: GTM Kapan Hotel

### **GTM Kapan Hotel**

4 Metekhi Ascent

Avlabari

Tbilisi

Georgia

Tel - +995 322 273 349 or +995 322 273 348

### Activity

### Approximate Cost

Enjoy an evening of local dancing and music at a Georgian restaurant in Tbilisi

GEL 35

### About Tbilisi:

The Georgian capital of Tbilisi is very historic - it was founded in the 5th-Century CE, and by the 12th-Century it had become a very important cultural and economic centre. Its geographical position gave it a lot of control over the Silk Road, and hence it became a regional superpower. The Old City is full of churches and ancient wooden houses, and it's easy to spend a day wandering around this charming city. It is also worth visiting the oriental markets and making a visit to the Narikala Fortress, which dominates the city's skyline.

## Day 16: Tbilisi ( Wed 31 Mar )

Today we will visit the old town of Tbilisi and visit sites including the National Museum, Sioni Cathedral and the Metekhi Temple.

We will have a second night in our comfortable local hotel in Tbilisi.

Activity	Approximate Cost
Learn all about the history of Georgia during Soviet times, and the struggle for independence, at the Museum of Soviet Occupation	GEL 3
Explore the ancient Narikala Fortress and take in the fantastic views of Tbilisi below	Free
Visit the beautiful Orthodox Sioni Cathedral in Tbilisi's Old Town	Free
See the incredible collection of historical artefacts at the Simon Janashia Museum of Georgia	GEL 3
See the grandiose modern Holy Trinity Cathedral of Tbilisi, the seat of the Georgian Orthodox Church	Free

## Day 17: Lake Sevan ( Thu 01 Apr )

Today we will have a short drive to the border and cross into the country of Armenia. Once the formalities are over we will continue on through the beautiful Dilijan National Park stopping for a truck lunch along the way.

Estimated Drive Time - 5 - 7 hours

Tonight we will either stay in the National Park or continue on to Lake Sevan where we will camp.

Activity	Approximate Cost
Camp on the shores of Lake Sevan	Included in Kitty

### About Lake Sevan:

Lake Sevan is the largest lake in the Caucasus region and is also one of the largest freshwater altitude lakes in the world. The coastline is surrounded by pebble beaches, thick wooded forests and high mountain peaks. A popular tourist destination for locals in the summer being so accessible for Yerevan for hiking or swimming in the cool blue sparkling waters which change in colours and shades with the change of weather.

## Day 18 to 19: Yerevan ( Fri 02 Apr to Sat 03 Apr )

After breakfast we will leave the sparkling waters of Lake Sevan behind and make our way towards the city of Yerevan. On the way we will visit the World Heritage - listed Geghard Monastery which has been carved out of the rock face of the Azat River Gorge. We will also spend some time exploring the Garni Temple before finally arriving at our destination.

We will have 2 nights in Yerevan on the 2nd day we will have free time for optional activities or simply relaxing and soaking up the city atmosphere.

For the next 2 nights we will stay in a comfortable hotel.

Estimated Driving Time 4 - 5 hours

### Activity

### Approximate Cost

Visit the Garni Temple and learn about its fascinating pre-Christian history

Included in Kitty

Visit the Medieval Geghard Monastery

Included in Kitty

Explore the beautiful Khor Virap Monastery near the Turkish border. On a clear day you will have stunning views of Mt Ararat in the background.

Included in Kitty

Take a tour of the Ararat Brandy Museum and discover the history of Armenian Brandy

USD 25

### About Yerevan:

Known as the 'Pink City' because of the colour of the stones used to build much of the city centre, Yerevan is one of the oldest continuously inhabited cities in the world.

From old fashioned tea houses to chic Wine bars, Yerevan is a melting pot of old and new. During the summer time you will find locals spilling out on to the streets enjoying the long and warm drawn out evenings. You can spend your time in this vibrant city either wandering the soviet style streets, visiting the many museums and immersing yourself into the local way of life.

## Day 20: Armenian Highlands ( Sun 04 Apr )

Today we leave the city of Yerevan. We will start off with a visit to the Khor Virap Monastery before we begin to make our way north through the beautiful Armenian Highland.

Tonight we will wild camp in the Northern Armenian Highlands.

Estimated Driving Time 2 - 3 hours

## **Day 21: Borjomi-Kharagauli National Park, Vardzia**

**( Mon 05 Apr )**

Today we continue north and head towards the Georgian border. We aim to arrive after lunch and if time permits have an included visit to the Vardzia Caves. If we arrive too late we will be able to explore the caves tomorrow morning also.

Tonight we will find a wild camp in the valley close to the caves.

Estimated Drive Time 5 - 6 hours

### **About Vardzia:**

Vardzia is a cave monastery site in southern Georgia. Carved into the side of the Erusheti mountain in Georgia it is definitely an impressive site to see. The area is surrounded by cliffs, canyons and gorges as well as many small picturesque villages dotted around in the stunning valley.

## **Day 22: Mtskheta ( Tue 06 Apr )**

After breakfast we will make our way to Borjome National Park where we will have time to do a small hike through the ancient forest and an optional cable ride up the mountain.

We will then continue on to Mtskheta, the ancient capital of Georgia. Whilst here we will explore the 11th century Svetitskhoveli Cathedral.

In Mtskheta we will stay overnight in a local guesthouse.

Estimated Driving Time - 3 - 5 hours

## **Day 23: Stepantsminda ( Wed 07 Apr )**

Today our journey begins with a beautiful drive to the spectacularly located town of Stepantsminda (formerly known as Kazbegi).

Either this afternoon or tomorrow morning, we will take a trek up to the Tsminda Sameba Church (the church of the Holy Trinity), a beautiful small church nestled in the mountains.

In Stepantsminda we will stay in a local family run guesthouse.

Estimated Drive Time - 4 - 5 hours

### **Activity**

### **Approximate Cost**

Learn how to make the local delicacy of kinkhalis (Georgian meatballs) at a cookery class in Stepantsminda (if time allows)

GEL 20

Hike to beautiful 14th-century Gergeti Trinity Church, set in the stunning mountains above Stepantsminda

Included in Kitty

### About Stepantsminda:

Stepantsminda, formerly known as Kazbegi, is a small town in the Mtskheta-Mtianeti region of north-eastern Georgia, an area famed for its natural beauty. Looming over the town is the 14th-Century Georgian Orthodox church of Tsminda Sameba, which can be trekked to from the town - it's one of the most stunningly-located churches in the world, with the spectacular towering Caucasus Mountains in the background.

## Day 24: Telavi ( Thu 08 Apr )

This morning we will drive to the Alazani valley and on to Telavi, where we will base ourselves for 2 days to explore the area on arrival.

In Telavi we will stay in a local family-run guesthouse.

Estimated Drive time 2 - 4 hours

### About Telavi:

Telavi is the capital of the wine-growing region of Kakheti and is situated in the valley of Alazani, near the Gombori Mountains. Telavi is a charming place and has fine views of the Caucasus Mountains. Nearby we visit the 6th Century Shaumta Monastery, which is beautifully located on an isolated forested hilltop.

There are hundreds of different grapes grown here, and every village has its own particular variety - we will hopefully see some of the local traditions, including grape harvesting, wine making, the keipi (banquet), and also visit some of the local vineyards.

## Day 25: Telavi ( Fri 09 Apr )

The area of Telavi is well known for its vineyards and wineries - there are hundreds of different grapes grown here, and every village has its own particular variety. We will visit some of the local vineyards today, where we can hopefully see some of the local traditions including grape harvesting and wine making, and enjoy some famous Georgian hospitality.

We will spend a second night here in a local family-run guesthouse.

### Activity

### Approximate Cost

Head out on Telavi's 'Big Day Out' - a tour of the town's monasteries, bee-keepers and textile-weavers, followed by lunch and wine tasting at a local family-run winery

Included in Kitty

## Day 26: Lagodekhi ( Sat 10 Apr )

Today we leave the wine region behind us as we make our way towards the Azerbaijan border. We will visit the Gremi citadel en route.

We will wild camp tonight, most likely in the Lagodekhi National Park close to the Azeri border.

Estimated Drive Time 2 - 3 hours

<b>Activity</b>	<b>Approximate Cost</b>
Discover the ancient capital of the 16th-century Kingdom of Kakheti at the Gremi Architectural Complex	GEL 10
Take some short exploratory walks around our wild camp in the beautiful forested Lagodekhi National Park	GEL 5

## **Day 27: Sheki ( Sun 11 Apr )**

Border information: Exit Georgia at Lagodekhi, enter Azerbaijan at Balakan.

Today we cross the border to Azerbaijan and continue to the old town of Sheki, where we can visit the exquisite Khan's Palace.

In Sheki we will stay in a comfortable hotel built inside an old caravanserai.

Estimated Drive Time 3 -4 hours

<b>Activity</b>	<b>Approximate Cost</b>
Overnight in an atmospheric converted Caravanserai at Sheki	Included in Kitty
Explore the exquisite Palace of the Sheki Khans, built in 1797	Included in Kitty

### **About Sheki:**

Sheki is a beautiful old town in northern Azerbaijan that has been settled since around 700 BCE. Having been occupied by many different civilisations throughout its history, it has a fascinating array of architecture and culture, and contains one of the best preserved caravanserais on the Silk Road.

## **Day 28: Lahij Village ( Mon 12 Apr )**

This morning we will continue on to Lahic Village. An old coppersmiths village, nestled in the mountains.

Tonight we will camp with facilities.



Estimated Drive Time 4 - 5 hours

## Day 29: Baku, Gobustan ( Tue 13 Apr )

We will continue our journey this morning to Gobustan, near the coast of the Caspian Sea where we will have a visit to the ancient petroglyphs and the mud volcanoes that this area is famous for.

This afternoon we will continue on to the Old City of Baku where we will have free time on arrival to explore.

Estimated Drive Time 3 - 4 hours

### Activity

### Approximate Cost

Day trip to Gobustan to see the mud volcanoes and the petroglyphs

Included in Kitty

### About Baku:

Azerbaijan's capital of Baku is a bustling city on the coast of the Caspian Sea, an area that has been inhabited for centuries by many different civilisations, from the Romans to the Shirvanshahs to the Russians. Undergoing huge growth in the 20th Century due to the discovery of oil, Baku today is a large metropolis which has a wide variety of architecture ranging from the ancient to the very modern.

### About Gobustan:

Gobustan is a small area on the Azeri coast of the Caspian Sea, which is famous for its petroglyphs and mud volcanoes. The region's ancient petroglyphs date back to the 12th-Century BCE and depict people, animals and constellations. There are over 300 volcanic mud pools in the area, nearly half the total number in the world!

## Day 30: Baku ( Wed 14 Apr )

Border Information: If finishing in Baku, you will most likely exit Azerbaijan at Baku Heydar Aliyev International Airport (IATA code: GYD).

Today is the end day for passengers finishing their trip in Baku. Please note there is no accommodation included on the trip tonight - please contact the Sales Team if you are interested in booking extra nights of accommodation in order to fully explore and take part in some of the optional activities listed below.

### Activity

### Approximate Cost

Audio Guided trip around old town Baku including the Maiden Tower & Shirvan Shakh Palace

AZN 10

Explore the mysterious and iconic Maiden's Tower in Baku's Old Town

AZN 2.50

Learn all about the Shirvan Muslim history of Baku at the Palace of the Shirvanshahs

AZN 4

## IMPORTANT NOTES

The routes, activities and places visited described in these trip notes are intentions and are meant as a rough guide only.

These trip notes have been compiled to help you prepare for your journey once you have booked. They include the full itinerary and dates, and information about kit lists, meeting hotels, insurance, vaccinations, visas, and other information that will help you get ready for your trip.

We update these notes regularly, so please ensure you have an up-to-date version of these trip notes.

We intend to follow the planned route but exact night stops and inclusions cannot be guaranteed. It sometimes happens that we decide to make a change to our planned itinerary. This may be for a variety of reasons - climatic, road or bureaucratic conditions may demand it. By their very nature, overland itineraries need to be flexible and the regions that we are travelling through are often unpredictable. We run adventure journeys in off the beaten track areas, which often have poor infrastructure. You should expect that some of these areas do not adhere to 'Western' safety standards.

## EXPLORATORY TRIP WARNING - THIS IS A NEW TRIP FOR US!

Please note that all or part of this trip is a brand new itinerary, and is going through completely new areas for Dragoman. This is what we call an Exploratory trip, and it means that all the passengers on this trip will be the route's pioneers for the first season!

While we have thoroughly researched all aspects of this new route and put the itinerary together with the best of intentions, please note that your crew will be finding a lot of information out for us on the ground and will be playing a lot of things by ear. The itinerary may be altered in places where it becomes necessary and the drive times may differ significantly from the published estimates.

Most Exploratory trips will have slight or significant changes made to them after this first season, and frankly we would be very surprised if an Exploratory trip was to run perfectly to the published itinerary. Usually we find that this is rarely a problem but rather an exciting feature and that there are much more pleasant surprises in store than unpleasant ones. You will be immersing in to the camaraderie with your crew and fellow travellers and give you the fantastic opportunity to shape the trip as a group.

However, the warning is sincere and this trip must be viewed as Exploratory - if this concerns you or you would rather stick to a tried-and-tested itinerary, then we recommend that you wait a year or two until we have this itinerary perfected following operating it many times, or of course to consider one of the more established trips in our extensive portfolio.

## VERY IMPORTANT NOTICE ABOUT MEDICATIONS IN CENTRAL ASIA

Please note that as of 2014 all medications containing **tramadol, codeine, temazepam, morphine, opiates or any containing similar constituent components** have been made illegal in Georgia, Azerbaijan, Turkmenistan and Uzbekistan. This includes many over-the-counter medicines that are commonly available elsewhere, such as Nurofen! Please see here for more information - <http://sambuh.com/procedure-psychotropic-substances.html>

It is very important that you do not bring any medications such as this - they will treat this as though you were bringing illegal narcotics into the country. They are very strict about this, and it does not matter if you are only transiting through, and it makes no difference if you have a prescription or a doctor's note - please do not bring these medications to Central Asia under any circumstance, as the customs agents

know exactly what they are looking for and the consequences could be huge, not only for yourself but for the tour leaders, for Dragoman's future operation in the region and especially for our local agents and guides.

Please note that we cannot take anyone on these trips who refuses to dispose of such medicines or refuses to co-operate with the tour leaders if they need to inspect any personal medicines - thank you for your understanding in this matter.

If you have any prescription medications that do not come under the above list, please bring the prescription along and declare the medicines on any customs declaration forms throughout your trip.

## **PHYSICAL PREPARATION**

### **PHYSICAL PREPARATION FOR ASIA ITINERARIES**

In Asia you will need to be healthy enough to cope with extremes of climates from the hot deserts through to the colds of the high mountains. There are some high altitudes in places and many places where walking around for several hours is the only way to explore (e.g. The Great Wall of China, walking tours in Uzbekistan, exploring the historical sites of India, etc.).

Overland travelling can be demanding - long, rough travel days, dusty conditions can be challenging to some. You will need to be fit enough to help every day with the camp chores (cooking, washing up, general camp set up) as well as putting up and taking down your own tent. There are some long driving days and some early morning starts.

The step up into the overland vehicle, while not overly high, can become tiring and you need to judge yourself to be physically fit enough to haul yourself up and down the step at least 8-10 times a day. By and large, our Asia trips have a good range of hotel accommodation mixed up with camping so that life is not too rough.

We will be travelling to areas in remote locations where medical assistance will not be available. If you have a medical condition such as a heart condition that would put you at risk, we would suggest that this is not the trip for you. Also, please be aware that should an emergency occur, there is likely to be a considerable delay in accessing medical care, and by joining our trip you accept this risk.

## **VISA INFORMATION**

Many countries that we visit on our travels will require visas to enter. Some are best obtained before you leave home, and others can be obtained en-route. Whilst the ultimate responsibility for obtaining visas is yours, we will endeavour to assist you wherever possible.

The visa requirements for your trip vary depending on where you are from and where you are going. The information provided is given in good faith and we do try to keep the visa information as up to date as possible. Please read the information very carefully to make sure everything is clear and you aware of what you need to do. Please also be aware that rules surrounding visas do change, often suddenly, and without prior warning. This is why it is important that you also double-check the information we provide for yourself.

For visas that are needed in advance, you may wish to submit the applications directly to the relevant embassy or consulate. If you require any supporting documentation for your visa applications, Dragoman will obtain this on your behalf as part of your trip price - we will contact you to request additional information in order to make this application for you.

However, for trips that involve multiple visas, you may find it beneficial to use a specialist visa agency to assist you with your applications. While this does sometimes increase the cost, it usually makes the process much easier for you.

As you will often need to submit your passport together with your applications, we recommend that you avoid making any travel plans in the weeks leading up to your departure.

Most countries require that your passport is valid for at least 6 months after your entry into the country.

For trips that are not yet guaranteed, you may find yourself in the position whereby you will need to start the visa application process prior to your trip being guaranteed - in this situation we still advise you **not** to purchase flights until your trip is guaranteed. However, you **can** start your visa application process, ensuring that when applying for your visas or letters of invitation that you allow several days before and after your entry into the country to allow for delays, availability of flights, etc.

## TURKEY

Citizens of the UK, Ireland, Australia, New Zealand, USA, Canada, Spain, Portugal, Belgium, Netherlands, Norway, Czech Republic, Poland, Austria, Croatia, Cyprus and South Africa **will** need an e-visa to enter Turkey as a tourist for up to 90 days. Citizens of all other EU countries **will not** require a visa to enter Turkey.

If you require an e-visa, this must be applied for **online** and in **advance** - please go to <https://www.evisa.gov.tr/en/> to apply; it should take 1-2 days to be approved, then they will send a visa approval confirmation to your email address which you must print out to present at the border - the costs vary depending on nationality. It is not possible to get a visa on arrival or at an embassy.

Citizens of other countries should check with the relevant consulates as to whether an e-visa is required.

## GEORGIA

Citizens of the UK, Ireland, Australia, New Zealand, USA, Canada and all EU countries **will not** need a visa to enter Georgia as a tourist for up to 90 days.

Citizens of other countries should check with the relevant consulates as to whether a visa is required. If a visa is required, you will need to obtain it **in advance**.

## AZERBAIJAN

Citizens of the UK, Ireland, Australia, New Zealand, USA, Canada and most EU countries **will** need a visa to enter Azerbaijan as a tourist for up to 30 days.

If you require an e-visa, they must be applied for **online** and in **advance** - please go to <https://evisa.gov.az/en/> to apply; it should take 1-3 days to be approved, then they will send a visa approval confirmation to your email address which you must print out to present at the border - the costs vary depending on nationality. It is not possible to get a visa on arrival.

If asked to provide an address in Azerbaijan on your visa form, please use the address below: -

Hotel Boyuk Gala  
Icherischer  
Mirza Mansur 68  
Baku  
1095  
Azerbaijan  
Tel +994 ( 12 ) 4372582

Citizens of other countries should check with the relevant consulates as to whether an e-visa is required.

## ARMENIA

Citizens of the UK, Ireland, Australia, USA and most EU countries will not need a visa to enter Armenia as a tourist for up to 180 days.

Citizens of most other countries should be able to obtain an E-Visa in advance through the Armenian Foreign Affairs website <https://evisa.mfa.am/>. If you do not qualify for an E-Visa you will need to check with the relevant consulates for any visa requirements and how to obtain them.

## PERSONAL SPENDING

### PERSONAL SPENDING - ASIA

Based on the range that previous travellers have spent on this trip, we recommend you allow between USD15-30 per day for Central Asia, China and Burma and between USD10-USD20 per day for India, Nepal and South East Asia.

This will cover individual expenses such as drinks, meals whilst out and also when staying in hotels, souvenirs, tips, and personal permits.

For trips in Southern India that occur over Christmas and New Year please allow approximately **USD160** extra on the kitty for seasonal increases in accommodation costs.

### ASIA CURRENCIES AND CASH

It is not really worth trying to buy local currencies before you travel. Do also bear in mind that many countries have strict regulations about the amount of their own local currency you are allowed to import - if you are found with amounts in excess of the allowed amounts, it may well be confiscated!

Bringing a sensible mix of cash and ATM cards is the best way to bring money out, but it's always a good idea to bring plenty of cash that you can change (USD and EUR are commonly changed throughout Asia) rather than relying on cards. Apart from the convenience of being able to change money in many more places, you will sometimes get a much better exchange rate for cash. ATMs are available in most areas but are not always reliable. You may also find your card doesn't work in all ATM's. Credit cards such as Visa and MasterCard are accepted in some major cities, but be prepared for very high commission charges.

Banks and moneychangers in most countries in Asia will now only accept bills with a metallic strip running top to bottom of the bill and which are **no more than 8 years old**. You should not take worn or damaged notes, or any that have been written on. Please also bring a mixture of small and large denominations - you may get a better rate for changing larger denomination bills, but in more remote areas it can be difficult to change amounts over USD50.

Please note that due to restrictions on currency conversion for foreigners in many Asian countries, it may not be possible to change leftover local currency back into USD after your trip, so please plan your budget well by withdrawing/exchanging what you need as you go.

## WHAT ELSE YOU NEED TO KNOW

### Overland Lifestyle and Trip Suitability

Dragoman was founded in 1981, and has had many years of experience of leading overland trips across 4 continents. Overlanding is all about sharing a great travelling experience with like-minded people. On your trip you'll travel in one of Dragoman's purpose-built iconic expedition vehicles on an off the beaten track adventure along rugged roads, experiencing the sights, sounds and smells of the world up-close. Your journey will be overland, sometimes across vast distances, so some long days spent driving are inevitable - but these will be interspersed with breaks of a day or two at a destination or activity. On an overland journey, you are more than just a passenger and everyone gets involved setting up camp - we supply the tent but it's up to you to pitch it! As part of your trip, you will be assigned a truck job which could be collecting firewood or water, luggage loading, organising food, stores, etc.

Like all great adventures, the more you put in the more you'll get out!

We are looking forward to welcoming you on one of our overland journeys, but before we do there are a few things we would like to draw to your attention.

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## Who Travels with Dragoman?

Our groups are made up of people from around the world, and are always an interesting mix of nationalities and ages. On average there is a pretty even split between males to females, and between solo travellers, couples and small groups of friends. We believe that overlanding should be open to as many people as possible, and so although we have a minimum age limit of 18 (or 7 on our Family Trips), as long as you are fit, healthy and passionate about travel, we are happy to take you, whatever your age is. One of the wonderful aspects of group travel is the camaraderie and friendships that are formed along the way, and the variety of people that you will meet.

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## Group Size

The maximum group size we take on our overland journeys ranges from 19 to 22 depending on the geographical location; however the average number of passengers is more likely to be around 16.

Please note that there is an overlap of 2 trips in Cuzco and during the Inca Treks. This means a group starting a trip in Cuzco will embark on the Inca Trail at the same time as a group finishing in or travelling through Cuzco. In practical terms this means there could be more than 22 group members in Cuzco and on the Inca Trail at the same time.

Please note that there is also an overlap of 2 trips in Zanzibar. This means a group starting a trip in Nairobi, for example, will visit Zanzibar at the same time as a group starting their trip there. In practical terms this means there could be more than 22 group members in Zanzibar at the same time.

Please also note that on some departures there may be more than one truck doing the same route. This means that you will be in the same hotel or campsite as another Dragoman group on some days. To ensure that you are not always at the same place at the same time as another group, your itinerary will most likely be slightly altered from the itinerary advertised in these trip notes.

## Our Crew and Guides

Our crew are passionate about travel and are always up for adventure. It takes someone special to become a Dragoman leader. Our crew undergo the most intensive training program of all the overland companies, spending 8 weeks learning the ropes at our base in Suffolk, UK, and then up to 6 months on the road as a trainee. Our crew are trained to manage and operate the trip safely and efficiently and their duties include: planning the trip according to the itinerary, driving and maintaining the truck, securing services of local guides, general logistics, health and safety, liaising with bureaucracy, dealing with issues where needed and offering advice and support to our customers. In addition they have a basic knowledge of the places visited and will be able to offer suggestions of things to do and see. Dragoman endeavours to provide the services of experienced crew, however, due to the seasonality of travel, situations may arise where your tour leader is new to a particular region or training other crew, new to the area.

On all Dragoman overlanding trips, we usually have 2 western crew but please be aware that there may be times when one crew member has to leave the trip due to unforeseen circumstances such as visa issues, illness of a group member, etc. On some of our trips we have 1 western crew and 1 local driver instead of 2 western crew. On trips south of Nairobi in East and Southern Africa we will also have an African camp master/cook who is in charge of running the camp and organising all of the meals. Their knowledge of the local produce makes shopping at the markets great fun and you will learn how to prepare and cook some unusual dishes.

On the majority of our trips in Ethiopia, Sudan, Central Asia, China and South East Asia, in addition to our crew we will have a local guide on board who will travel with us for the entire duration of our time within one country. In these cases, the local guide becomes a third crew member and is able to offer their local knowledge as well as an insight into their country and the lives of the local people.

In most other areas of Africa, the Americas, India and Turkey, in addition to our crew we will employ local guides in specific locations of interest (for just a few hours up to a few days).

Your crew have a duty of care to all members of the group and therefore they have the authority to ask you to leave the trip if you require serious medical assistance, you are behaving in an anti-social manner or refuse to comply with local laws and customs. In all matters relating to the trip, the leader's decision will be final and we appreciate your respect of this.

## Accommodation on Tour

Dragoman's overland trips are designed for shared accommodation, whether camping or staying in hotels or hostels, and therefore do not involve a single supplement. Whilst our crew will do their best to accommodate couples travelling together in twin rooms, all our travellers should expect to stay in multi-share accommodation when staying in hostels, gers or yurts.

The type, variety and standard of accommodation will vary greatly depending on what options are available at the time; hotels can vary from very basic rooms without electricity or running water to high standard hotels with good facilities! Generally in hotels most rooms will be single sex, twin-share, but in South America many rooms are triple/quad-share. Hostels, gers and yurts are nearly always multi-share and may be mixed sex.

The campsites will range from rather basic to those with excellent facilities, including swimming pools, restaurants and bars. In some cases it may also be possible to upgrade locally to bungalows, lodges or even tree-houses. One of the highlights of overlanding is that in more remote areas we will camp away from the tourist crowds. Occasionally on some of our trips we are able to stay in villages or local homestays allowing us to get close to the indigenous population and ensuring that our money stays within the local community.

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## The Kitty

In addition to the trip price on our overlanding trips, you will also be required to pay a kitty specified for your trip (please note that there is no kitty on our Family Trips). The kitty is payable in installments at the start of each section of the trip for combination trips, and in full at the start of the trip for individual trips. Each customer joining a trip pays their kitty into a central fund. The fund is managed by the Dragoman crew and the kitty accounts can be viewed by all throughout the trip.

The kitty covers all things that the whole group does, such as:

- Hotel accommodation and campsite fees
- Meals whilst camping (not whilst staying in hotels)
- Activities listed as included (e.g. National Park or historical site entrances, excursions, etc.)

The kitty system is unique to overlanding and allows us to have flexibility and transparency on our trips. You can see exactly how your money is being spent and ensure that you are getting the best value by buying locally. It also helps to keep the costs competitive and save on administration costs so that we can pass the saving on to you. Dragoman makes NO PROFIT on kitties, as they are the group's fund. If there is money left in the kitty at the end of your trip, then this is divided between the group and you receive a refund.

Once you book your trip it is very important that you check our website on a regular basis and just before departure for any changes to the kitty amount. We constantly update the kitty prices on our website and the kitty advertised in the brochure is an estimate at the time of printing. Prices can go up or down with no notice, and exchange rate fluctuations will affect costs.

The kitty is payable in full at the start of your trip (in instalments at the start of each individual trip on combination trips). Alternatively you can pay in advance via a bank transfer 3-4 weeks before the start of your trip - please see [http://www.dragoman.com/files/Kitty\\_doc\\_v10.pdf](http://www.dragoman.com/files/Kitty_doc_v10.pdf) for more details - this information sheet will also be sent in your booking confirmation upon booking a trip and can be found on [www.dragoman.com/overlanding/planning-your-trip/money](http://www.dragoman.com/overlanding/planning-your-trip/money). Please also note that prepayment is not

available for our trips to West Africa, Iran, Tajikistan and any trip in Africa north of Nairobi.

If you are bringing the kitty out in cash, please ensure your USD notes (EUR notes if your trip goes through West Africa) are clean and undamaged and **no more than 8 years old**. If needed, your tour leader will be able to accept some of the kitty in local currency, and they will let you know the exchange rate locally. In most destinations you can withdraw local currencies from ATM machines, using either a cash passport or a credit/debit card. However, please bear in mind that most cards have a maximum withdrawal amount per day, local ATMs may run out of cash, and your bank could block the card despite you warning them of your travel plans, so it could be impractical to try to get the entire kitty out from an ATM.

We cannot accept traveller's cheques on our trips.

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## Meals and Group Participation

On an overland journey you are more than just an individual passenger - you're part of the team. You are expected to pitch in to set up camp, shop for food, cook and generally help out. As part of your trip you will be assigned a truck job which could be collecting water and firewood, sweeping out the truck, loading the back locker, etc. While camping on overland journeys, the meals are included in the kitty. This means that you will have to work together to cook for everyone in your group. You will be divided into smaller units of 3-4 people and take it in turns to cook for the whole group according to a rota system. When it is your group's turn to cook you will have to plan the meal, shop for the ingredients in local markets or supermarkets and then prepare the meal for the whole group. The secret to cooking for 20+ people using a basic camping kitchen is to keep it simple! (On trips south of Nairobi we have a cook on board the truck; however you will still be required to help them to prepare meals).

An example of a typical camp breakfast might be toast with spreads, fruit and cereal as well as tea and coffee. When time allows it will also be possible to serve something hot such as eggs or pancakes. Lunch is almost always a sandwich heaped high with healthy salad and assorted fillings, with fruit to follow. Dinner might be a BBQ, risotto or pasta dish and there is always the chance to try some local cooking. Generally our passengers find the more they put into a trip, the more they benefit from it.

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## Dietary Requirements

If you have any dietary requirements please tell us at the time of booking and tell your crew at your welcome meeting. Our crew will try to cater for any particular dietary requirement or food intolerance whenever possible. However, it must be remembered that it may not always be possible and the variety of dishes may be severely limited in comparison to those available to others. If there is anything in particular you require in your diet, that you would miss from home, or because of an allergy would miss out on, it would be best to bring this with you. Depending on your particular requirements, you may need to allow yourself some extra spending money to allow you to purchase extra food items.

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## Itineraries

Our itineraries are developed and published with the best of intentions, however travel in more remote areas of the world is unpredictable – borders can close, there can be extreme adverse weather, strikes or maybe mechanical issues that affect the running of your trip, but equally due to the nature of our trips we can often spontaneously include a local festival or event into the itinerary. This being said, the safety of our passengers, leaders and operators is a priority for us. With this in mind we monitor world events very closely. By the very nature of the adventure travel that we take, there are risks and hazards that are inherent in our itineraries. We make operational decisions based on informed advice from a number of sources, including the British Foreign and Commonwealth Office travel advice, reports from other travel companies and local suppliers, leaders' reports from off the road and local contacts we have built up over many years of experience.

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## British Foreign Office Travel Advice and Warnings



Dragoman follows the British Foreign Office Travel advice when deciding where and where we are unable to travel. We will base our decisions on itineraries and alterations to published routes based on their advice rather than the advice of other governments. We will advise you of any significant changes in advice before travel or whilst you are overseas.

However, we recommend you check the latest travel advisories from your own government for the country you are travelling to before you book and prior to departure. If there are any travel warnings present for the region you will travel to, as well as considering whether you are happy to travel despite the warning you must also check to ensure that it is not invalidating your travel insurance. Here are a few useful addresses:

UK - [www.gov.uk/foreign-travel-advice](http://www.gov.uk/foreign-travel-advice)

Australia - <http://www.smartraveller.gov.au/>

New Zealand - <http://www.safetravel.govt.nz/>

United States - <https://travel.state.gov/content/passports/en/country.html>

Canada - [http://www.voyage.gc.ca/countries\\_pays/menu-eng.asp](http://www.voyage.gc.ca/countries_pays/menu-eng.asp)

We also recommend that you check out the UK Travel Aware website before you travel at <https://travelaware.campaign.gov.uk/>. This website offers straightforward travel advice, top tips, and up-to-date country information to help you plan a safe trip.

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## Health

You need to be in good physical health in order to participate fully in our trips. When selecting your trip please make sure you have read through the itinerary carefully and assessed your ability to cope with our style of travel. To help you assess if this trip is suitable, please refer to the physical rating. The ratings for each trip are a good indication of how challenging they are and in some cases you should be prepared for some long driving days and possibly limited facilities. We are always happy to give extra advice if you have additional concerns. Please note that if, in the opinion of our leader, you are unable to complete the itinerary without undue risk to yourself and/or the rest of the group, Dragoman reserves the right to exclude you from all or part of the trip without a refund.

You should consult your doctor for up-to-date medical travel information prior to travel, particularly if you have a pre-existing medical condition. You must also declare any pre-existing medical conditions to your travel insurers upon purchase and provide evidence to us prior to departure that your pre-existing medical condition has been declared to your insurers. Failure to do so will mean that you are unable to join the trip.

## Extreme Environments

There may be periods of time within your trip when you meet extreme conditions, such as extreme heat, extreme wind, extreme cold, extreme humidity, extreme altitude, extreme crowds etc. Whilst our crew will let you know at the time when you are likely to meet these conditions, please ensure that you have read through the trip notes carefully and researched the local weather conditions at the time and that you feel that you are fit enough to cope with these conditions. If you have any doubts at all, please contact us to discuss your concerns prior to booking, and when on trip, if you find that the local conditions are causing you concern at any time, please be sure to let your trip leader know so that appropriate precautions can be discussed.

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## Altitude

Some pre-existing medical conditions are known to severely worsen at high altitude and be difficult to adequately treat on the ground, leading to more serious consequences. It is imperative that you discuss your pre-existing medical condition/s with your doctor. We understand certain medications are reported to aid acclimatising to high altitude; please discuss these options with your doctor. For trips that travel to

areas of high altitude, the tour leader will issue you with a self-assessment altitude questionnaire which allows you to monitor how you are coping with the altitude and informs you of danger signals so that you can report these as soon as possible, either to the tour leader or a medical professional.

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### **Yellow Fever**

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also quite common for your home country to request a Yellow Fever certificate on your arrival back home.

It is your responsibility to check with your doctor well in advance of leaving home about the Yellow Fever requirements for the countries you'll be visiting.

### **Malaria & other mosquito-borne diseases**

There is a risk of contracting malaria in some areas which we travel through. If your trip goes to a areas with malaria it is always best to get expert advice before travelling about the types of malaria pills available, whether they are recommended, and take any that are prescribed as instructed. Consult your GP or travel clinic for the most up-to-date requirements.

Other mosquito-borne diseases such as yellow fever, dengue fever, chikungunya and Zika are continuing to spread and are becoming a bigger problem around the world. Mosquito bite prevention is vital to avoid contracting any of these diseases, as there are no vaccines or specific treatments available. Health professionals have issued warnings for pregnant women travelling to areas affected by the Zika virus. For more information about Zika please visit:

- WHO: [www.who.int/en/news-room/fact-sheets/detail/zika-virus](http://www.who.int/en/news-room/fact-sheets/detail/zika-virus)
- Center for Disease Control and Prevention: [www.cdc.gov/zika](http://www.cdc.gov/zika)

The Anopheles mosquitoes that transmit malaria usually bite between the hours of dusk and dawn, whereas the Aedes mosquitoes that transmit yellow fever, dengue fever, chikungunya and Zika bite both during the day and the night. To prevent being bitten, it is recommended to cover up by wearing long-legged and long-sleeved clothing, preferably light-coloured and buttoned at the wrists. Do not sleep without closing your windows, tent door, etc. and use a mosquito net in hotels or if sleeping outside where there are mosquitoes present. Use mosquito repellent applied directly to your skin or soaked into your clothing. Treating clothes and mosquito nets with a Permethrin solution also provides significant protection. It should be available at most travel stores. Mosquito coils are useful on still nights and in hotel rooms, but cannot be used inside the tents. For more advice on how to avoid bites please see: [www.travelhealthpro.org.uk/factsheet/38/insect-and-tick-bite-avoidance](http://www.travelhealthpro.org.uk/factsheet/38/insect-and-tick-bite-avoidance)

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### **Vaccinations**

Recommended vaccinations and other health protections vary according to different regions and recent bulletins issued by health authorities. It is essential to get the latest specific health advice on the regions and countries you are planning to travel in, so please check with either your doctor or travel clinic in good time before you travel. The following websites are also a helpful resource: [www.nathnac.net](http://www.nathnac.net) and [www.fitfortravel.nhs.uk](http://www.fitfortravel.nhs.uk)

In the UK, we have been working with Nomad Travel for many years and their website has comprehensive, up-to-date vaccination and health information. You will receive a 10% discount off all vaccinations given at Nomad Travel clinics.

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## **Safety & Security**

At Dragoman your safety is of paramount importance and we will do our best to ensure that your travel with us is safe and trouble-free, but we do ask that you take that little bit of extra care whilst you are away and to understand about the nature of this style of travel.

Of course we want you to have an enjoyable time, but you must also remember that part of the

enjoyment of travel is experiencing a different way of life and cultures. This may also mean experiencing different safety and hygiene standards than those you are normally used to.

Therefore, please take note of the following safety tips and follow any local safety advice or briefings delivered by our crew or any third-party suppliers we use during your trip.

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## Transport Safety

- Our own vehicles have fully-fitted seat belts; make sure you always belt up.
- If you find a safety belt inoperable or missing on one of our vehicles, please inform the crew immediately.
- Unfortunately, we cannot guarantee that other vehicles we may use or recommend in some countries will be fitted with seat belts on every seat as it is not a legal requirement in much of the world.
- Please remain seated on board vehicles at all times when the vehicle is in motion.
- Never place luggage in the aisles or foot wells.
- Ensure you know where your nearest Emergency exit is; this may be a designated emergency exit, a window, a door, or a roof hatch.
- Check the location of the fire extinguisher and first aid kit.
- Follow any safety instructions provided by the crew/driver.
- Our vehicles are fitted with roof seats which can be used in certain conditions, such as when driving at low speeds, off main tarmac roads, etc. The roof hatches can only be opened and the roof seats used with the express permission of the crew and you must never sit in the roof seats without seat belts.

## Road Safety

- Traffic in some countries travels on the opposite side of the road to what you may be used to, so ensure you look both ways before crossing the road.
- In many countries vehicles do not automatically stop at crossings and driving styles may be very unpredictable, so please remain very vigilant when near roads and vehicles.
- Crash helmets are often not provided with mopeds and motorbikes overseas – we do not recommend you hire these vehicles.

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## Fire & Other Safety - Hostels/Hotels/Homestays

- Ensure you know where your nearest fire exit is and check to ensure that it is operative.
- Check the location of the nearest fire extinguisher.
- Study the fire instructions in your room if available.
- Identify how to raise the alarm if a fire occurs.
- If a fire occurs, leave immediately; do not stop to collect your effects.
- Proceed to an assembly point well away from the building.
- Electrics in hotels in many of the places that we visit will not be up to the same standards as at home. Please ensure that you check rooms, especially bathrooms and are aware of any issues that look unsafe. If in doubt inform the crew who will endeavour to sort the situation out if possible.
- Staircases and stairwells are often built to a very different design than under western building standards. There may be no guard rails, be excessively steep, have dangerous gaps between the stairs and the wall, etc. At all times be aware and take appropriate and prudent care.
- We often stay in homestays and farmstays. These may range from a traditional yurt through to a tree house or a town house. As these are traditional homes, they may well not adhere to our western standards of safety and so it is important that you make yourself aware of potential risks.
- If in doubt please inform the crew of any safety issues with the hotels/hostels or homestays.

## Fire Safety - Campsites

- Ensure you know where the nearest source of water or fire extinguisher is.

- Know how to raise the alarm.
- Extinguish all camping fires fully before retiring to bed.
- Observe any regulations regarding fires and bushfires in dry conditions.
- Identify how to raise the alarm if a fire occurs.
- If a fire occurs, leave immediately; do not stop to collect your effects.
- Proceed to an assembly point away from the tented accommodation/affected campsite.

## Other Campsite Safety & Security

- Familiarise yourself with the campsite and any known hazards.
- Group the tents around our vehicle wherever possible.
- No open flames, smoking or flammable liquids in or near the tents.
- Ensure the cooking area is well away from the tents.
- Ensure all water for cooking and drinking is purified first.
- Ensure any soil toilets are a minimum of 50m away from the tents and the cooking area.
- All food waste should be burned or buried a minimum of 100m away from the site.
- Ensure local advice is followed concerning any wildlife in the area.
- Keep valuables locked in the vehicle.
- Be aware of any local security issues that might be important.
- Do not set out tents close to perimeter fences which may be a security risk.
- Be aware of the security arrangements and local guards for campsite and if in doubt ask them where and where not to pitch tents.
- If in doubt please inform the crew of any safety issues with campsite.
- When wild camping, ensure that you do not wander away from the camp alone. If you do leave camp, ensure that you have notified the leader or other members of the group.

## Food Safety

- Make sure your food has been thoroughly cooked.
- Hot food should be hot, cold food should be cold.
- Avoid any uncooked food, except fruit and vegetables (notably those you can peel or shell yourself).
- In many countries you should only drink bottled water or purified water and ensure any seal is intact when purchasing bottles.
- On the Dragoman vehicles we have a tank of drinking water that is kept purified by the crew.
- Avoid ice in drinks as this can cause upset stomachs in hot climates.
- Make sure you wash your hands in antibacterial product when preparing and/or eating food.
- Many of the restaurants that you will eat in, either as a group or as individuals, will NOT have the same standards of food hygiene as we have in the western world. Unfortunately this is a reality of life in these regions. Therefore please think carefully about where you eat, what food you order and be aware of the risks.

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## Personal Safety

One of the real advantages of overland travel is that the vehicle provides a very real level of security when travelling. There is no doubt that a properly-equipped overland vehicle, with safes, fully lockable doors and windows is an obvious advantage when travelling in much of the world. Generally speaking, you will not be travelling on local public transport and will have the added security of travelling in a group with experienced crew on-hand to offer advice. We have come up with a few pointers that we recommend you follow:

- Follow the crew's specific safety advice in each destination.
- Always remain aware and vigilant, and stay away from situations where you do not feel comfortable.
- Avoid carrying too much money.
- Always avoid carrying your passport, driving licence, air tickets, and other valuable items around with you unless this is essential. Instead, keep valuables such as this locked away in the truck's

safe, or the safety deposit box in the room or reception of the hotel/hostel.

- If you are carrying cash, cards or valuables, use a money belt or neck wallet which are more easily concealed and more difficult to pickpocket.
- Do not take any valuable jewellery, watches, etc. away with you in the first place.
- Avoid walking in poorly lit areas.
- If possible avoid walking around on your own; it is always safer to explore with others.
- Always try to walk with confidence and purpose, which will help you avoid looking like a lost tourist!
- Take special care when walking to avoid spraining or twisting your ankle on potholes, cobbles and uneven ground.

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### **Activity Safety & Optional Activities**

You will have the opportunity to take part in many exciting activities and excursions, some of which are included (e.g. hiking the Inca Trail, trekking to see Mountain Gorillas, visiting the Taj Mahal, etc.), whilst others are optional (e.g. white water rafting in Uganda, zip-lining in Costa Rica, etc.). Some of these activities require a certain level of fitness, so it's important that you read through the trip notes thoroughly and make your own conclusions as to whether you feel that you are fit and healthy enough to enjoy this trip and its activities to their fullest.

Some activities may have higher risks than you are used to and you must judge whether or not you wish, or have the physical ability, to take part.

Please note that riding helmets are mandatory for all optional and included horse riding activities. This is an insurance requirement.

Optional activities mentioned by Dragoman are not included in the trip price or kitty, and do not form part of your contract with Dragoman. As such you accept that any assistance given by Dragoman crew members or local representatives in arranging optional activities does not render us liable for them in any way. The Dragoman crew are assisting you in arranging these activities for your added enjoyment whilst on your trip. The operators of these services and optional extras are local suppliers who contract directly with the client 'on the road', subject to and in accordance with their own terms and conditions. Dragoman accepts no liability for any action or activity undertaken by the client which is arranged independently of Dragoman while on tour. Crew may take part in an optional activity but do so as private individuals and not as company representatives.

Please use your own good judgement when selecting an activity in your free time.

Ensure that you use the appropriate equipment on optional activities, including life jackets, helmets, etc. This is especially important on activities such as horse riding, white-water rafting, etc.

Always ensure that your travel medical insurance covers you for all included and optional activities that you wish to participate in.

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### **Included Activities**

Included activities are listed in the day-to-day itinerary, all other activities are optional and at your own expense. If you choose not to participate in the included activities on this itinerary, the cost will not necessarily be refunded; this is something you will need to check with your leader.

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### **Optional Activities**

A selection of optional activities is listed in the day-to-day itinerary. This list is designed to be a helpful guide as to what is commonly available in each location, and is neither an exhaustive list, a guarantee that the activity is available, or an endorsement or recommendation. Please note that certain activities may not be available on your particular visit if they are overbooked, underbooked, out of season, or for any other reason - the list of activities is made according to our latest information and in the best faith,

but please be aware that things may change between our last visit and your arrival. Please also note that it may not be possible to do all the activities listed in the time available at each destination, and it is recommended to give yourself extra time in your joining or ending city if you would like to participate in some optional activities there.

Prices listed are for entrance only and do not include transport costs to and from the sites or local guides unless indicated - again, these prices are displayed according to our latest information and in the best faith, but prices do fluctuate due to exchange rates, season, numbers of participants, and simple increases from the operator - any prices listed are a guide only and certainly cannot be guaranteed.

Optional activities are not necessarily endorsed or recommended by Dragoman nor included in the price of this trip. If you do any optional activities, you do so at your own risk and it must be clearly understood that your participation is your own decision and does not form part of your contract with Dragoman. You may be required to sign/complete a waiver form or optional activity form for some optional activities.

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## Insurance

It is a condition of booking that you have comprehensive travel insurance. Without evidence of valid travel insurance you will not be allowed to start the trip.

We recommend that any policy has a minimum medical (including repatriation) cover of £5,000,000. We recommend that any policy also has a minimum level of cover for Personal Liability of £2,000,000 and for Cancellation and Curtailment of £5,000 (or the full cost of your trip). Cover for loss of baggage, personal effects, money and other inclusions are down to personal choice although please bear in mind that personal effects are more likely to go missing whilst travelling and you should ensure that your policy is adequate to cover the value of your personal effects e.g. cameras, tablets, phones, ipods, etc. Please note that Dragoman is not responsible for your personal effects and is not insured for their loss. Please note that you should be insured for trip postponement or cancellation purposes immediately upon paying a deposit.

Whatever policy you choose, you must ensure that it is designed for adventure/overland travel and make sure it covers any activity that you intend to undertake (whether included or optional). As such it must cover you for adventure activities such as white water rafting, trekking, horse-riding, etc., and that the 24-hour Emergency Assistance Company must be experienced in handling situations in developing countries - for example, that they have the ability to arrange repatriation from remote areas such as the Sahara or if you were trekking in the Andes. On activities or side trips that are not recommended by us, please ensure you are happy with the safety of the activity before participating.

Please note that in the case of credit card travel insurance we will require details of the participating insurer, the insurance policy number and emergency contact number prior to travel rather than just the bank's name and credit card details. It is up to you to ensure that these policies have the cover you require, as many of these policies are not able to cope with adventure travel to remote areas and many are not valid for travelling outside your country of residence or outside the EU.

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## Our Liability Insurance

Dragoman has comprehensive passenger vehicle liability protection and tour operator insurance. These policies have total indemnities of £5,000,000 and £10,000,000 per incident respectively. This is in addition to local vehicle insurance and your personal travel insurance.

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## Out of Office Hours Contact

We have an out of office hours number you can call which should only be used once you have left your home country to start the trip and in the event of a real emergency. Should you need to call the number, we will do what we can to help but please bear in mind that real progress or action may not be possible until normal office hours. If you can not get through please leave a message with you name, reference number, contact details and a message with the help that you need and we will get back to you.

If your flight is delayed or cancelled, please let us know and then make your way to the joining hotel as instructed in these trip notes. If you cannot get through leave a message and a contact number as these will be regularly checked and the crew informed if necessary.

**Out of hours Number: +44 (0) 7985 106564**

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## Luggage & Kit List

Although you will not have to carry your main bag for long distances, you will need to help load and unload them onto the truck. For this reason we recommend that you use a backpack or soft bag rather than a heavy suitcase. During your trip your main luggage will be kept in the truck's back locker which will be inaccessible during a drive day, so you will also need a small daypack. This can be used to carry your camera, water bottle and other personal effects for daily use. Please be aware that due to the constant dust and vibrations your luggage bag will be subject to extreme wear and tear.

The size of baggage that can be brought on this tour is limited by the locker space on the truck. We recommend that your bag be no larger than a large rucksack with a capacity of about 80 litres (approximately 70cm high, 40cm wide, and 40cm deep). The weight limit for luggage on all trucks is a maximum of 20kg.

Your clothes and equipment should be appropriate for the conditions you are travelling in, which will vary depending on which part of the world you're heading to. On overland trips, Dragoman will provide all camping equipment apart from sleeping bags and ground mats, so you'll need to bring those with you if your trip includes camping nights.

Think about the climate and altitude of the areas you'll be travelling to - there's nothing worse than being cold at night so it's worth investing in a decent sleeping bag if it's likely to get cold. And remember that even when it's warm during the day, it can often get cold at night, particularly in desert regions.

For a general idea of what you need, this list provides a guide:

### General

- Sleeping bag, sleeping bag liner, sleeping mat and small pillow – if your trip includes camping nights
- Sandals or flip flops
- Comfortable walking shoes
- Sun hat and sunglasses
- Waterproof jacket
- Warm sweater or fleece
- Swimwear
- Comfortable travelling clothes and a set of casual but smart clothes for evenings out
- If visiting places of worship on the trip, men should bring a pair of full length trousers and women should bring a skirt that covers their knees and a scarf
- Towel – quick dry, lightweight travel towels are best
- Toiletries including bio degradable wet wipes, sanitary products, hand gel, sun cream and insect repellent
- Day pack – essential for keeping things handy when on the truck, on short hikes, walking around cities, etc
- Assorted dry bags – to protect your kit from dust and damp
- Pouch or money belt
- Water bottle (at least 1 litre) – we carry drinking water on all of our trucks and actively encourage our customers to use the water supplied. Whilst away from the truck we encourage the use of a filter water bottle and we are able to offer Dragoman customers a 25% discount on Water to Go bottles and filters using the code DRAGOMAN25 on the link <https://www.watertogo.eu/dragoman>
- Head torch with spare batteries and bulbs
- Camera with spare battery and extra memory cards
- Electrical accessories such as charger, power bank, adapter, etc
- Carbon monoxide detector

- A good book, a diary or notebook and pen, a fun game for travel days
- Personal medical kit – see notes below

### **Cold weather**

For trips going through mountainous areas, deserts, high altitude regions and Patagonia, you should be prepared for cold weather, especially at night. Ensure you bring:

- 3/4 or 4/5 season sleeping bag with liner – see note on sleeping bag ratings below
- Thermal base layers
- Winter jacket
- Hat, gloves and scarf
- Warm socks

### **Hot weather**

For trips going through tropical areas you should be prepared for hot and humid weather. Ensure you bring:

- Loose fitting clothes with long sleeves and legs
- Mosquito repellent
- Mosquito net – not essential as our tents have mosquito netting but can be handy for hotels and hostels or sleeping under the stars

### **Trips with trekking**

For trips including treks, ensure you bring:

- Lightweight walking clothes suitable for the general climate
- Waterproof trousers
- Sturdy walking boots
- Walking stick(s) – not essential but can help in steep terrain; sticks can generally be hired or purchased en route

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### **Sleeping Bags**

A sleeping bag's rating typically indicates the lowest temperature at which it will keep the average sleeper warm enough to sustain them but not necessarily make them warm enough to feel comfortable. For example, with a 0°C bag, you should be able to stay in 0°C temperature but you will not necessarily be able to sleep comfortably.

For European sleeping bags there are the following standards:

- The upper limit is the highest temperature at which a 'standard' adult man is able to have a comfortable night's sleep without excess sweating.
- The comfort rating is based on a 'standard' adult woman having a comfortable night's sleep.
- The lower limit is based on the lowest temperature at which a 'standard' adult man is deemed to be able to have a comfortable night's sleep.
- The extreme rating is a survival-only rating for a 'standard' adult man. This is an extreme survival rating only and it is not advisable to rely on this rating for general use.

The transition zone, in between the comfort and lower temperature, is usually considered as the best purchase guideline.

### **Personal Medical Kit**

All of our trucks have a standard motorist's first aid kit on board for use in emergency situations only. The first aid kit is in compliance with UK standards for first aid provision within motor vehicles, and contain



supplies to treat road side injuries. We do not carry prescription medications, therefore in addition to this we recommend that you purchase your own personal medical kit.

In the UK we have teamed up with Nomad Travel Stores and Clinics to produce travel medical kits. They have been designed in conjunction with the truck kits and contain everything you would need for any minor incidents and health issues. For more details please visit their website:

**Global Survival Kit** - <http://www.nomadtravel.co.uk/p/2712/Global-Survival-Kit>

**Ultimate Medical Kit (POM)** - [http://www.nomadtravel.co.uk/p/2909/Ultimate-Medical-Kit-\(POM\)](http://www.nomadtravel.co.uk/p/2909/Ultimate-Medical-Kit-(POM))

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## Passports

Check that your passport will still be valid for 6 months after the end of your trip - this is important as some countries WILL refuse entry to anyone whose passport is due to expire. A temporary or 'visitor's' passport is not valid on our trips. You will need to provide us with your passport details prior to departing for your trip. If you change your passport, please remember to inform us as soon as possible - however, please be aware that changing your passport can cause big problems if you need to apply for visas or permits (such as the Inca Trail or Gorilla Trekking) in advance.

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## Pre and Post Trip Accommodation and Airport Transfers

At Dragoman we believe you should make the most of the places you visit, so if you would like to see more of the joining or finishing point cities, why not book additional accommodation to extend your stay? Dragoman can take away the hassle of time zones and language barriers by making the booking for you. This accommodation is only available at the joining or finishing city of your trip, immediately before or after the trip you are travelling on.

While Dragoman is happy to assist with booking your pre and post trip accommodation, it is important that you understand that you may be able to book your own room at a cheaper rate directly through the hotel or on the internet. Our additional accommodation prices are based on the hotel's rate plus an administration fee. Please note our rates do not reflect last minute walk-in rates or internet specials.

We can also book arrival airport transfers for you as long as we have your flight arrival details. These are normally payable in cash upon arrival; however we do have pre-paid transfers in a few destinations.

Please contact our reservations team for details of the accommodation and transfers that we can offer, as not all hotels offer this service.

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## Continuing Your Trip

Having an amazing trip and met a great group of people? Having too much fun to go home yet? If you're on one of our trips and decide that you would like to continue with us, then why not speak to your trip leader who can advise you of the cost and availability of continuing your journey.

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## Contingency Emergency Fund

Sometimes, civil or political unrest, or reasons beyond Dragoman's control (e.g. a natural disaster), can mean that an itinerary is disrupted and we have to make a contingency plan. This may involve hiring alternate transport or even the whole group flying over an area. Although Dragoman will help organise travel arrangements, in circumstances outside Dragoman's control you will be required to contribute the additional costs involved and therefore we ask you to bring along a 'Contingency Fund' of USD400. In almost all cases trips run smoothly and this fund is therefore never used. We also recommend that you take along an internationally recognised credit or charge card with a decent limit in case of emergencies, such as medical treatment en route, or even the need to be repatriated; though these occurrences are rare. Remember that travel insurance policies usually only refund you for expenses after you have already

paid out.

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## Responsible Tourism

Dragoman is committed to ensuring that we have a positive impact on local communities and that we implement policies to minimise any negative impact on the local environment. We are dedicated to making sure that we adopt a responsible attitude to the areas through which we travel and believe that our trips should benefit the local people and their environment. Dragoman recognises that we are guests of local communities and strive to make these communities our partners, so that they benefit directly from our visit. You can find full details of Dragoman's Responsible Tourism policy from the link below:

<https://www.dragoman.com/about-us/responsible-travel/policy-and-guidelines>

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## Water

The sale of bottled water contributes to an enormous environmental problem around the world. In addition to the water in the bottle, the production of a 1 litre plastic bottle takes 2 litres of water and 200ml of oil. A large proportion end up in limited landfill or discarded in waterways and natural environments.

Please avoid the purchase of bottled water by using the chemically sterilised water stored in the purpose-built storage tank on your overland vehicle. You are free to refill your bottle as many times a day as you like. You are helping the environment and your pocket!

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## Electrical Equipment

Your vehicle will be usually equipped with a 12-Volt socket, so to charge your iPod, MP3 player, camera, laptop and mobile phone you will need a DC 12V adapter - the type that can be used from a cigarette lighter in your car. Please be aware that only one piece of equipment can be charged at a time and it will not be allowed if there is a risk of running the vehicle's batteries low. Batteries may also be recharged from hotel room wall sockets and the majority of the campsites we stay at have electricity points, so please bring along your normal charging adapters as well. You will need to ensure that you have the correct country adapter for your specific charger.

For mobile phones, please note that most countries in the Americas operate at 850 MHz and 1900 MHz which is not the same frequencies used in Europe, Africa, Asia and Australia. Most modern tri-band and quad-band mobile phones will be able to operate on these frequencies but please check your mobile phone specifications before travelling to ensure that you'll be able to use your phone in the Americas.

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## A Few Rules

It is one of our core values to treat all people we encounter with respect, including the local people who make our destinations so special. We have therefore set down a number of rules to which our customers must adhere.

Engaging in commercial or exploitative sexual activities, committing acts of violence or threatening violence towards local people, other group members or any member of our staff is not allowed. Any customer engaging in such activities will be required to leave the trip immediately with no refund of the trip price.

You must at all times comply with the laws, customs, foreign exchange and drug regulations of all countries visited and conduct yourself in accordance with our responsible travel policy. Any customer found contravening such laws or regulations will be required to leave the trip immediately with no refund of the trip price.

Although we are aware that in some parts of the world taking, carrying or selling drugs, carrying weapons, or engaging in commercial or exploitative sexual activities may be legal, it is not acceptable for

Dragoman customers and our tour leaders have the right to ask you to leave the trip immediately with no refund of the trip price if you are found to be engaging in such activities.

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## Issues on the Trip

While we always endeavour to provide the best possible holiday experience, due to the nature of travel and the areas we visit sometimes things can and do go wrong. Should any issue occur while you are on your trip, it is imperative that you discuss this with your group leader or our local partner straight away so that they can do their best to rectify the problem and save any potential negative impact on the rest of your trip.

We recognise that there may be times when your group leader may not be able to resolve a situation to your satisfaction. If this is the case please contact our customer relations department on

[customer-relations@dragoman.co.uk](mailto:customer-relations@dragoman.co.uk).

You may also choose to provide details in your feedback questionnaire which we ask you to complete at the end of your trip, but we do ask you to be aware that it is very difficult for us to provide any practical help after the trip is complete.

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## Tipping

Tipping is entirely voluntary. The Dragoman crew may be travelling with you for many weeks and usually they become good friends with most members of the group. It is sometimes easy to forget that they do work hard to ensure that you do have a great trip. If you feel you would like to tip them, they certainly would appreciate it.

On a number of our trips, we also use a local guide as well as our own Dragoman crew. These guides live and travel with you through their home country and it is usual to tip them when they leave. We recommend USD 1 to USD 4 per person per day, but check with your crew for an appropriate amount.

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## Feedback

After your travels, we want to hear from you! We rely on your feedback. We read it carefully. Feedback helps us to understand what we are doing well and what we could be doing better, and it allows us to make improvements for future travellers.

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These trip notes have been compiled to help you prepare for your journey, once you have booked. They include the full itinerary and dates, information and kit lists, meeting hotels, insurance, vaccinations, visas, and other information that will help you get ready for your trip.

Please ensure you have an up to date version of these Trip Notes

These trip notes were printed on 21/08/2019